



Hatfield City Improvement District

GPMA Meeting

Wednesday 04 March 2025

PROUDLY SERVING HATFIELD



VISION STATEMENT

The Hatfield Campus Village is the most vibrant, cleanest, safest, diverse and inclusive suburb in Tshwane – a socially just and accessible knowledge hub with state-of-the-art infrastructure in which residents, students, learners, employees and visitors from all backgrounds feel welcome and enjoy quality of life and experiences, while businesses and investors flourish.



Mandate

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Safety and Security



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Security Management Plan

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Security Priorities 2025

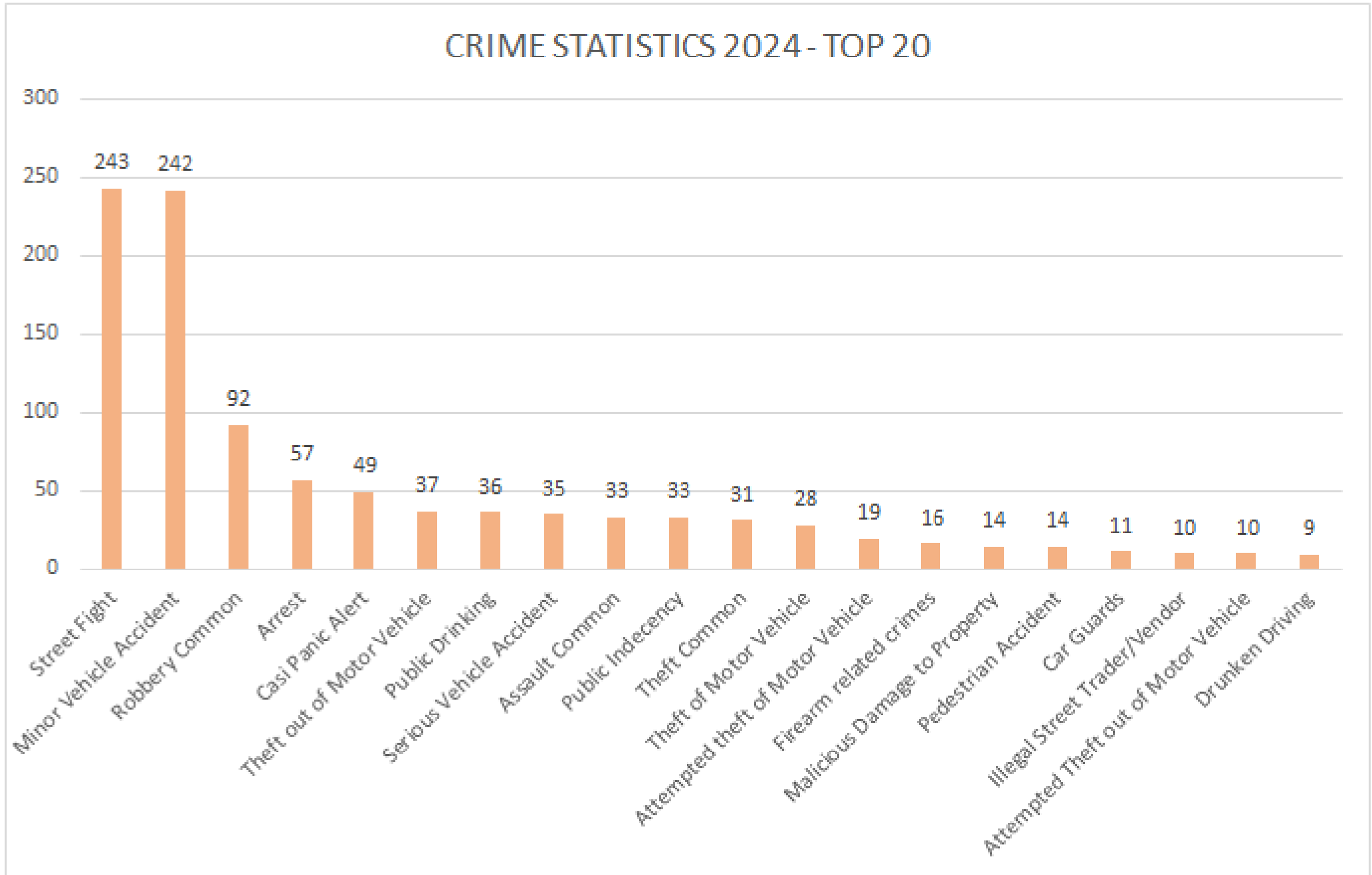
- Roll out of the Hatfield CID Panic App
- Collaboration with security companies in our neighboring suburbs
- Collaboration with the Gauteng Wardens
- Greater collaboration with law enforcement (SAPS and TMPD)
- Vumacam optimization for greater reach
- Car guard formalization/management program
- Speed calming in Burnett, Hilda and Prospect Streets

Panic App Project Plan:

Start	End	Activity
Monday, 20 January 2025	Friday, 07 March 2025	SSO configuration & testing
Monday, 10 February 2025	Monday, 24 February 2025	W3C Accessibility Level AA compliance testing for Android
Monday, 03 March 2025	Friday, 14 March 2025	W3C Accessibility Level AA compliance testing for iOS
Monday, 17 March 2025	Monday, 17 March 2025	Access to Beta versions for Android and iOS
Monday, 17 March 2025	Monday, 21 April 2025	Subscription management process PeopleSoft
Tuesday, 18 March 2025	Friday, 21 March 2025	Hatfield CID App information landing page
Tuesday, 18 March 2025	Friday, 21 March 2025	Communication plan & roll-out approach
Monday, 24 March 2025	Monday, 14 April 2025	Endurance/volume testing
Monday, 21 April 2025	Friday, 09 May 2025	User testing with SRC, DESA, SCU and Library
Monday, 12 May 2025	Friday, 16 May 2025	Review UAT & address issues
Monday, 19 May 2025	Monday, 19 May 2025	Go-live

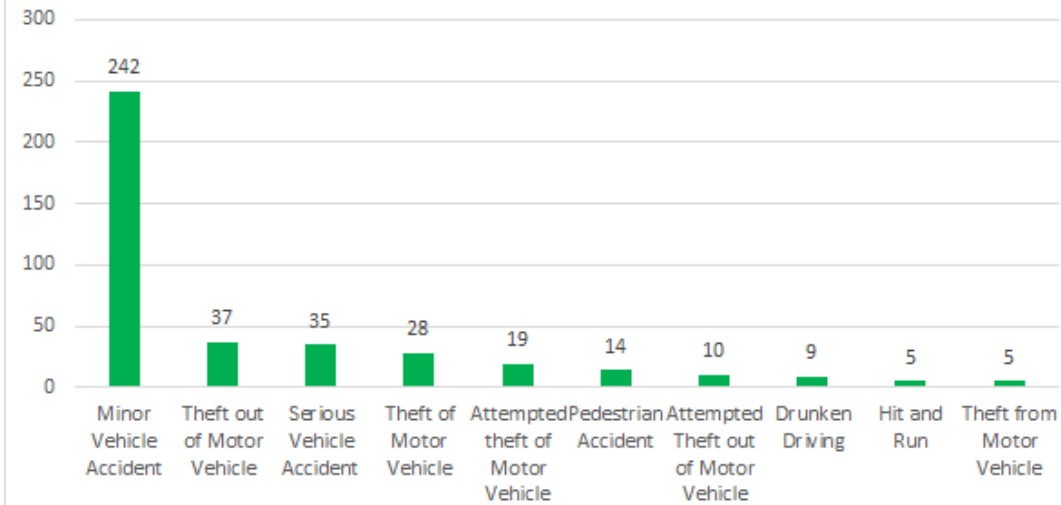
SECURITY STATISTICS – YTD 31 DECEMBER 2024

CRIME STATISTICS 2024 - TOP 20



STATISTICS BY CATEGORY – YTD 31 DECEMBER 2024

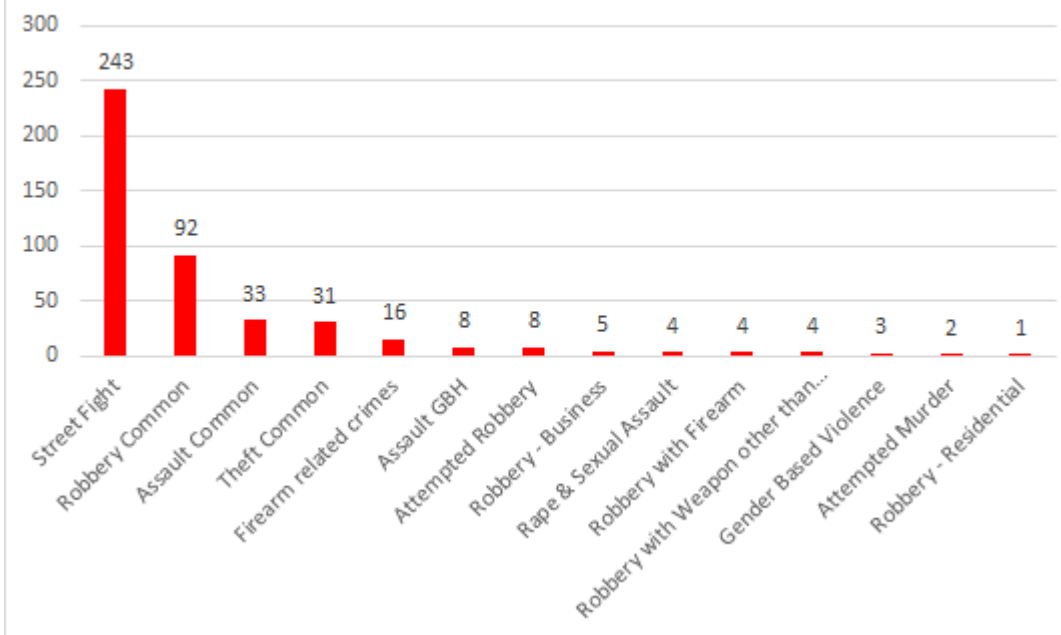
CRIME STATISTICS 2024 - VEHICLE CRIME



- **VEHICLE CRIME**

- Alcohol the main reason for accidents
- Uber motorcycles a danger onto themselves
- Lack of decisive action by the TMPD
- Insurance claims feature with theft out of motor vehicle

CRIME STATISTICS 2024 - CONTACT CRIME



- **CONTACT CRIME**

- Places of entertainment and the excessive use of alcohol the root cause which makes people targets
- Opportunistic criminals prey on people under the influence
- Insurance claims a massive feature with regard common robbery

OTHER MATTERS

CLUBS

- Places of entertainment and the excessive use of alcohol makes Hatfield a very difficult place to manage at night. Meetings were held with some clubs who commits to work with the community. Other like Square 2.0 doesn't co-operate

SECURITY CONTRACTOR - OMEGA RISK SOLUTIONS

- Weekly engagements with the management continues to get the manpower at the desired level of competence. Resources are being stretched now with the return of students

TMPD

- The satellite station has at long last a Manager and Inspector Harry Putter took up the position on the 3rd of February 2025. We are hopeful that he will unlock the potential of having dedicated members in Hatfield

INSOURCING OF CCTV CONTROL ROOM

- The decision to insource the technology component of our resources is paying dividends as we have eyes on the manpower in the streets

SECURITY AWARENESS

- A new security pamphlet was designed by the security team who focusses on DO'S AND DON'TS. About 5000 of these flyers were given to parents and students at the Welcome Day. It will also be used at the security talks at residences

SECURITY PAMPHLET

Enjoy your student life responsibly – no regrets.
Keep yourself safe!

Hatfield CID

24/7 EMERGENCY NUMBER

073 540 1866

SAVE TO YOUR PHONE

Please follow Hatfield CID on **SOCIAL MEDIA** for important safety information

Download the Hatfield CID Panic App



HATFIELD SAFETY TIPS

To do in Hatfield

- Download Hatfield CID Panic App
- Drink and entertain responsibly
- Walk in pairs or groups
- Walk in well-lit areas
- Park on campus (use **Park-and-Ride**)
- Ask for security escorts (use **Green Routes**)
- Ask for help from any security member

NOT to do in Hatfield

- Don't display mobile phones/laptops
- Don't hand you phone or laptop over to prophets
- Don't binge drink
- Don't accept drinks from strangers
- Don't leave your friends behind in a club
- Don't socialise on street corners while waiting for Uber (high phone theft incidents)
- Don't display items in your vehicle
- Don't walk alone
- Don't enter an Uber where the driver is not alone

**WHEN IT FEELS UNSAFE,
IT IS UNSAFE!**

Urban Management



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Urban Management Plan

PROUDLY SERVING HATFIELD – THE STANDARD YOU WALK PAST, IS THE STANDARD YOU ACCEPT



Cleaning Team Statistics – 31 December 2024

Urban Management Statistics 2024														
Activity/KRA	Measure/KPI	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sept-24	Oct-24	Nov-24	Dec-24	TOTAL
Refuse Removal	# of Bags	5530	6537	6238	6959	6882	6288	7906	7303	6626	7514	6759	3545	78087
Graffiti	#	58	42	31	61	55	46	49	43	48	47	90	49	619
Potholes	# Repaired	101	19	24	28	22	34	7	13	6	7	7	4	272
Illegal Advertising Removed	#	131	138	104	141	151	98	134	110	107	103	126	87	1430
Trees - Trimming	#	51	36	22	144	21	16	43	40	24	18	41	7	463
Flower Beds	#	155	99	85	96	128	111	125	113	118	107	104	128	1369
Paving Maintenance	#	3	19	17	18	14	10	29	45	28	3	13	11	210
Rubble Removal	#	71	95	62	54	42	67	76	96	65	129	81	68	906
Other Activities	#	228	205	153	203	35	166	187	179	138	155	201	146	1996
TOTAL ACTIVITIES		6328	7190	6736	7704	7350	6836	8556	7942	7160	8083	7422	4045	85352

- Burnett street between Grosvenor and Hilda Street remains the biggest challenge. More resources will be allocated over weekend. Broken glass in front of the clubs poses a challenge
- The EPWP programme is on shaky ground due to poor management of these people by the department. Non payment of salaries, PPE's and other issues are killing this very opportunity to create jobs
- The municipality still do not provide the team with refuse bags placing a burden on the CID's budget of R2k per month

URBAN MANAGEMENT

Urban Management Statistics 2025				
Activity/KRA	Measure/KPI	Jan-25	Feb-24	TOTAL
Refuse Removal	# of Bags	7046	5857	12903
Graffiti	#	70	89	159
Potholes	# Repaired	44	23	67
Illegal Advertising Removed	#	100	82	182
Trees - Trimming	#	45	93	138
Flower Beds	#	124	100	224
Paving Maintenance	#	29	28	57
Rubble Removal	#	93	73	166
Other Activities	#	211	167	378
TOTAL ACTIVITIES		7762	6512	14247

- Cleaning team was restructured into 2 teams:
 - Boundary team
 - Internal team
- 2 Assistant Supervisors reporting to Martin Modiba
- Each team member has been assigned an area of responsibility
- Weekly themes have been introduced:
 - Week 1 – Grass cutting
 - Week 2 - Weeding
 - Week 3 – Maintenance (potholes)
 - Week 4 – Tree trimming
- The team receiving new PPE's



Communications



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Marketing and Communication

Communication priorities for 2025

- Spread awareness on safety tips: TuksRes screens, campus screens, posters in lifts and bathrooms, social media, website
- Encourage students to download and use the HCID Panic App
- Increase footprint on Instagram and TikTok: Move paid ad-spend from Facebook to Instagram, share safety and security content generated by Deon
- Update HCID website to improve usability and relevance
- Incorporate live weekly urban management statistics
- Update HCID photo library with a fresh photoshoot
- Update office signage and branding
- Continue to produce professional Annual Review (digital-only distribution)

Other Matters



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Internal Municipal Service District By-Law

- The Hatfield IMSD application was delivered to the City Manager's office on the 30th of September 2022 for consideration and approval
- We are led to believe that the **Head of Finance** position was appointed and traction can be expected should the changes to the SAPS system be made to collect levies
- There has been no further progress and the CID operates under the provincial legislation until it changes to an IMSD



Hatfield Metropolitan Node Precinct Plan

- The revised document is currently circulating amongst internal departments in the municipality for commentary with a closing date was extended to the 20th of January 2025
- A C9 report shall be prepared highlighting the journey of the Hatfield Plan the need for revision / amendment and requesting Council to approve the plan for public participation
- Public engagement is envisaged to commence during Quarter 3 as you have correctly pointed out
- We are making progress albeit at a snails pace



Staff Matters

- The 3 insourced CCTV Operators who are all PSIRA registered required the CID to register with the PSSPF – Private Security Sector Provident Fund
- The CID also joined the Bargaining Council for these officials
- These matters were all dealt with effectively by the Security Manager



Thank you!

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