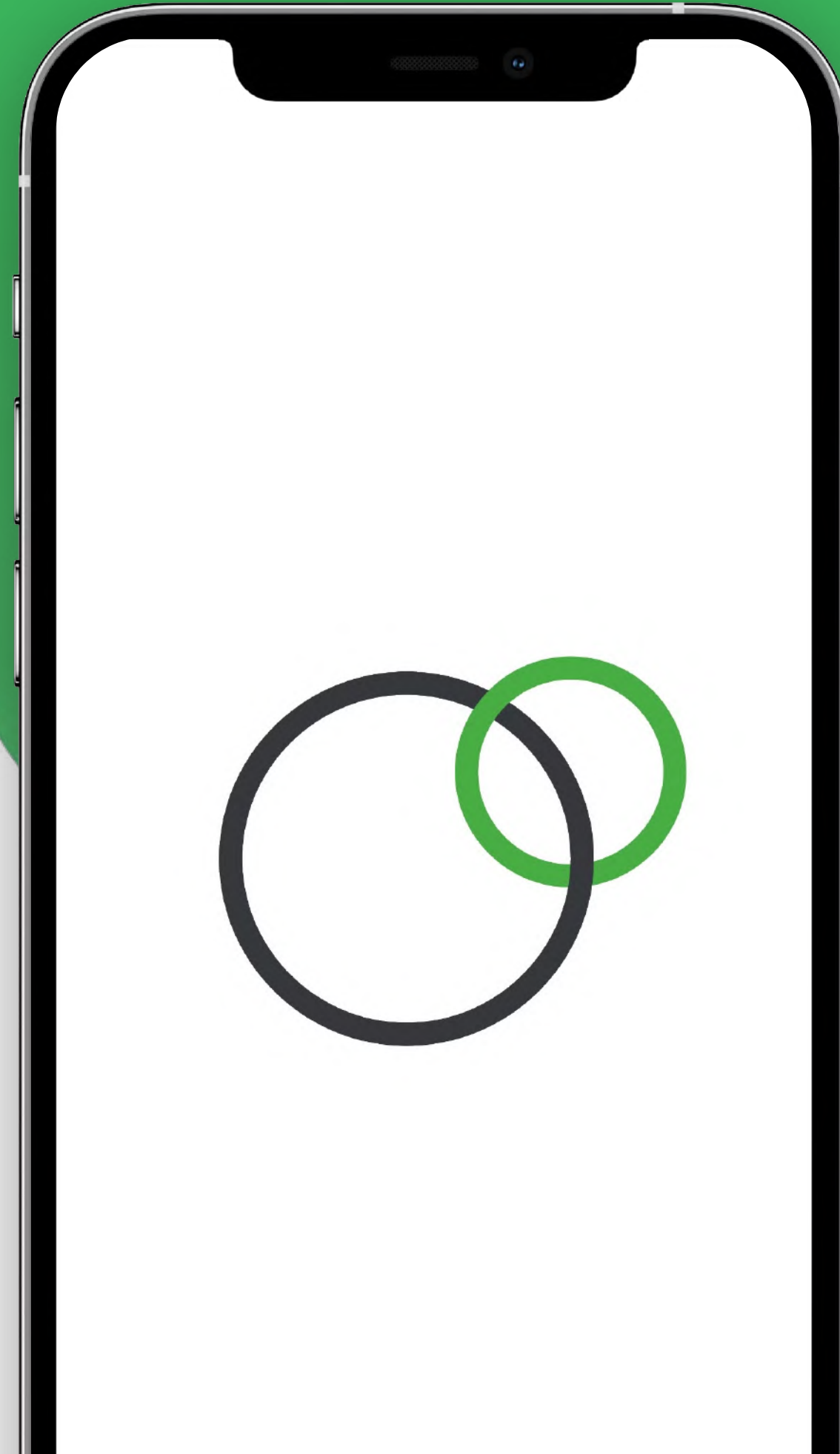


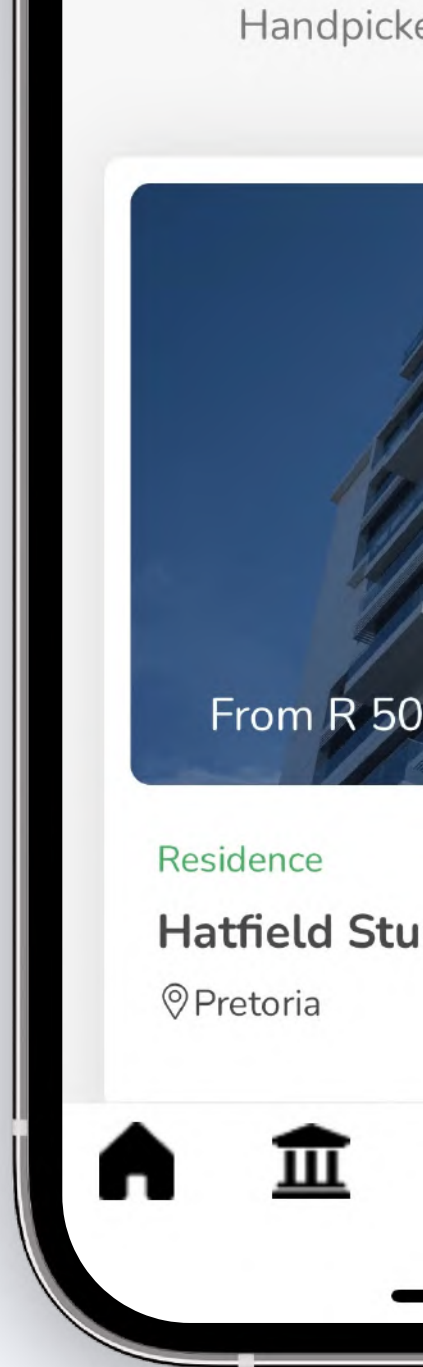
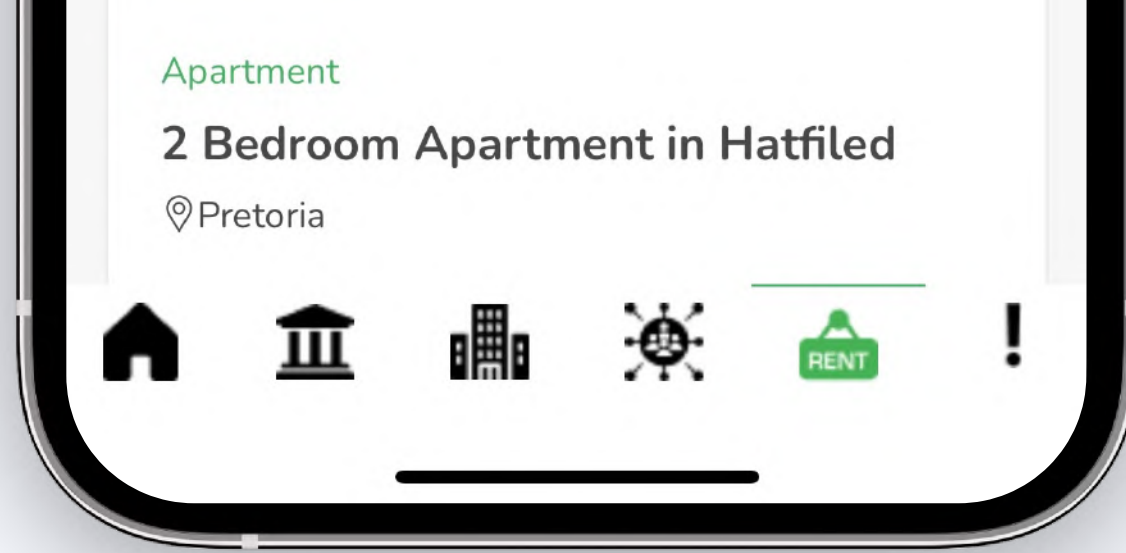
Company Name
Second Space

Contact
court.wilson@secondspace.co.za

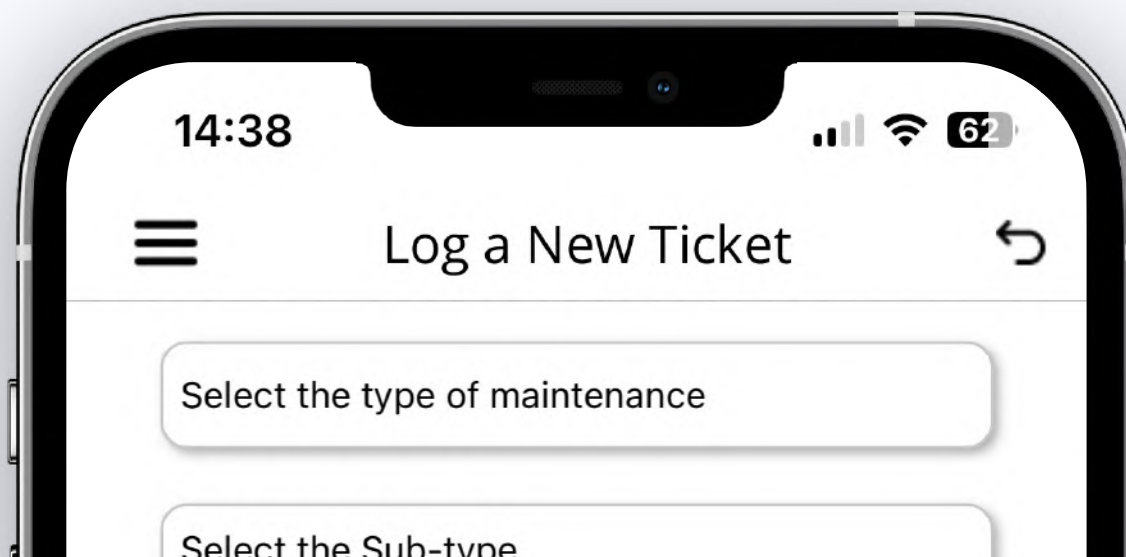
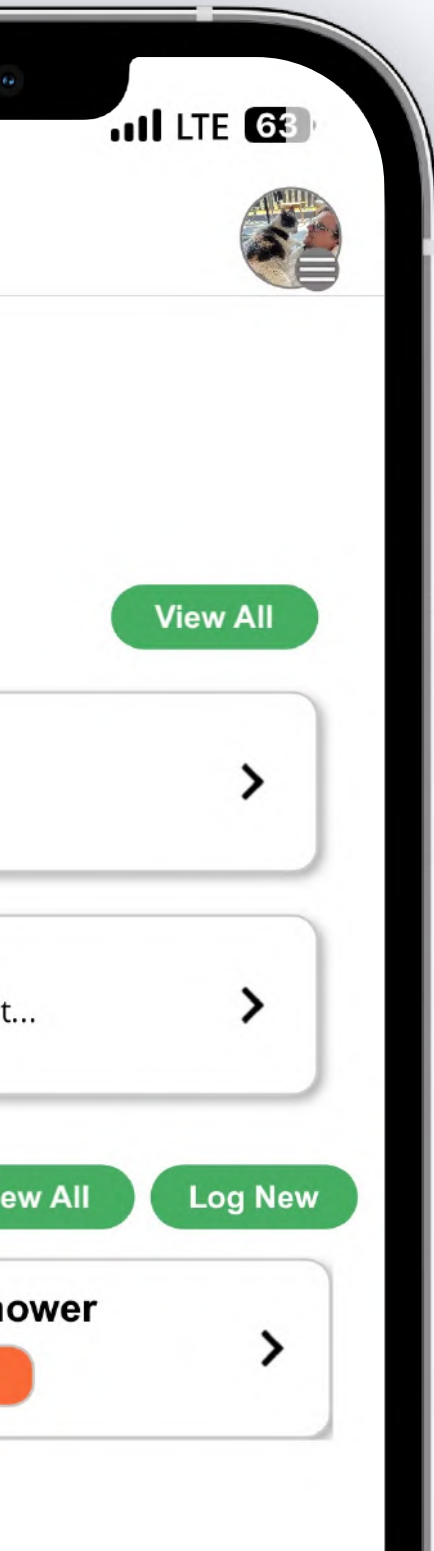
Date
September 2024

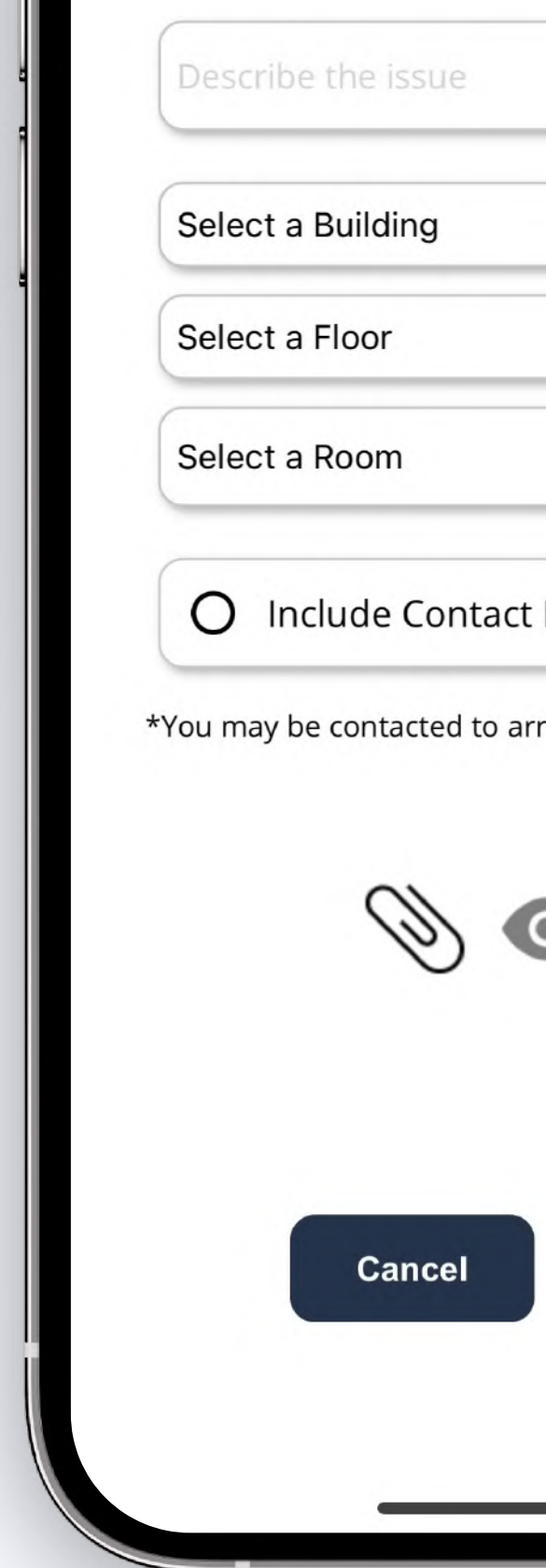
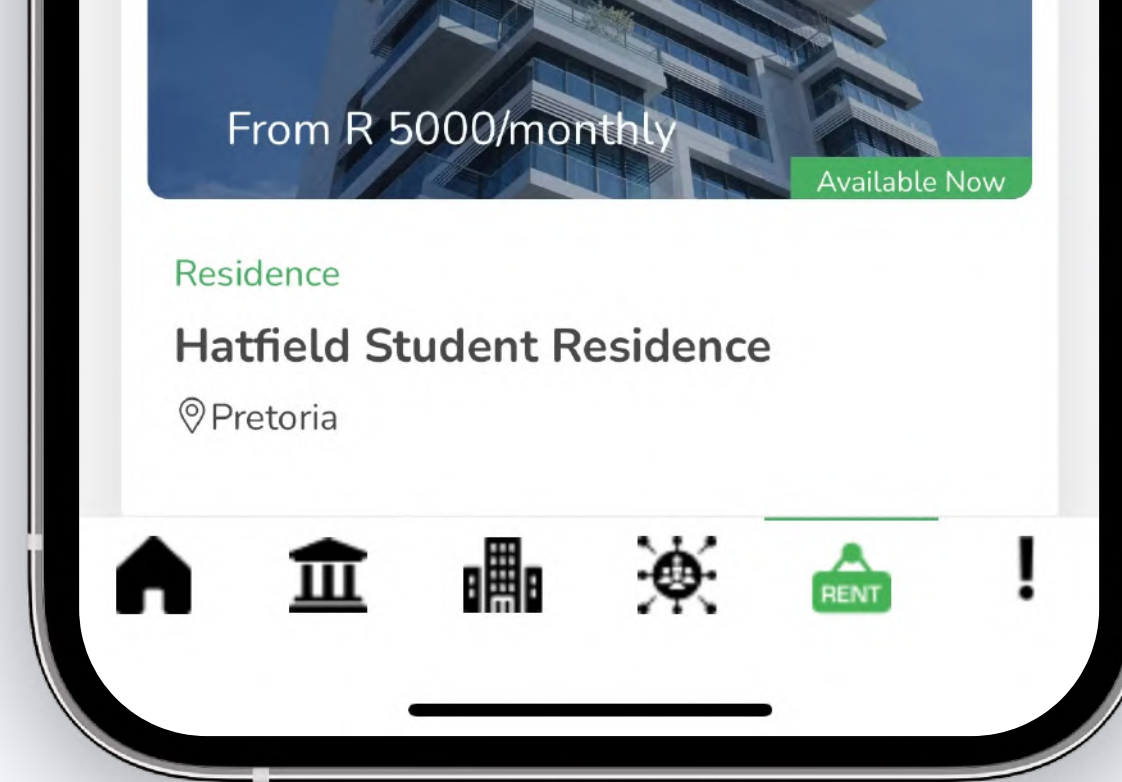
Second Space





The student experience;
Simplified.



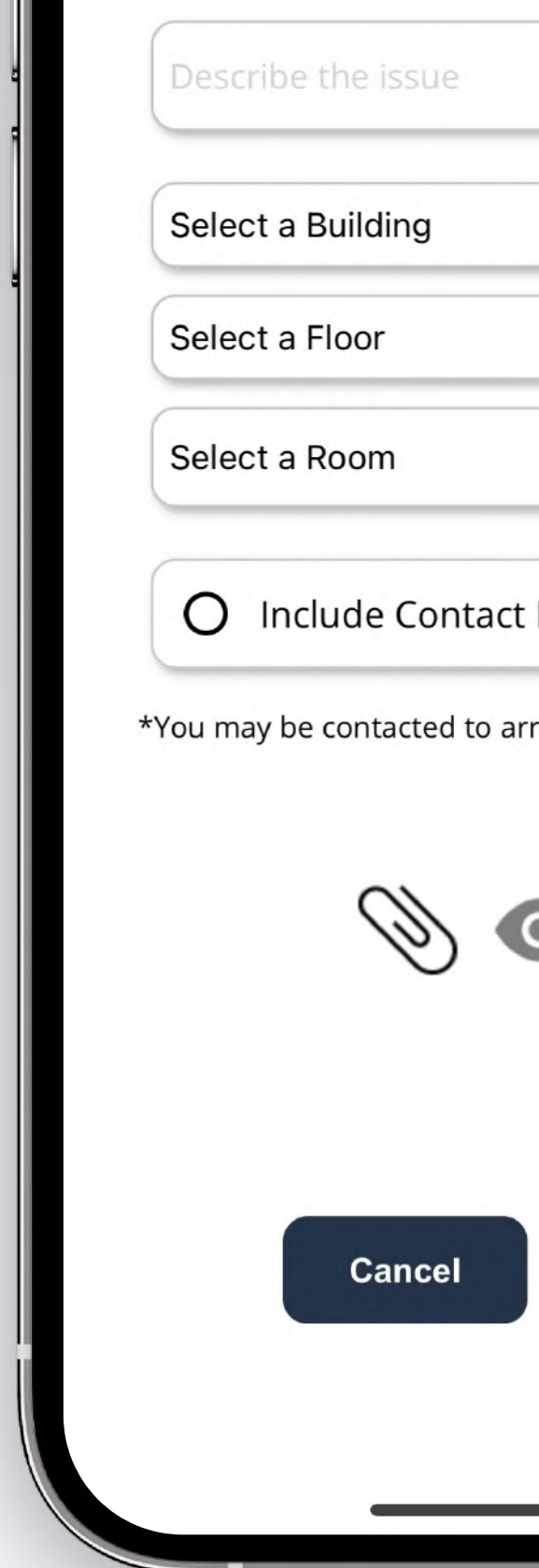
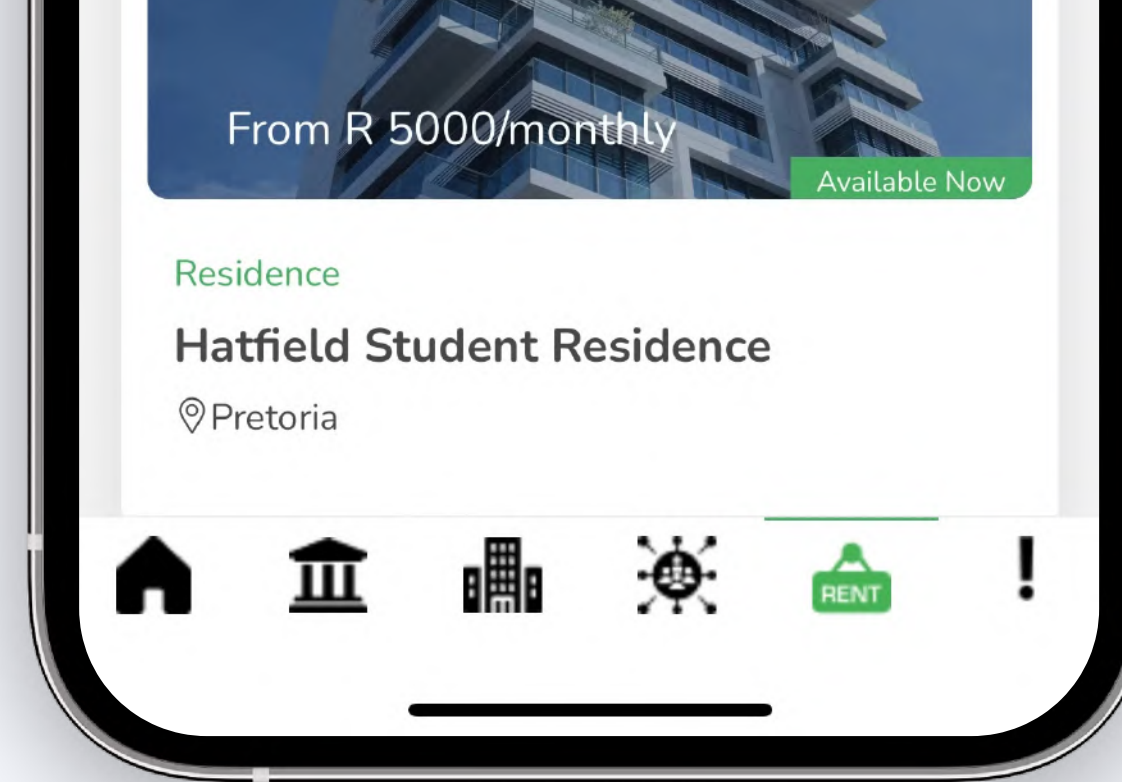


Who are we —

Second Space is a platform which aims to connect students with resources that not only aid with making their university life easier but also give them a voice in their community.

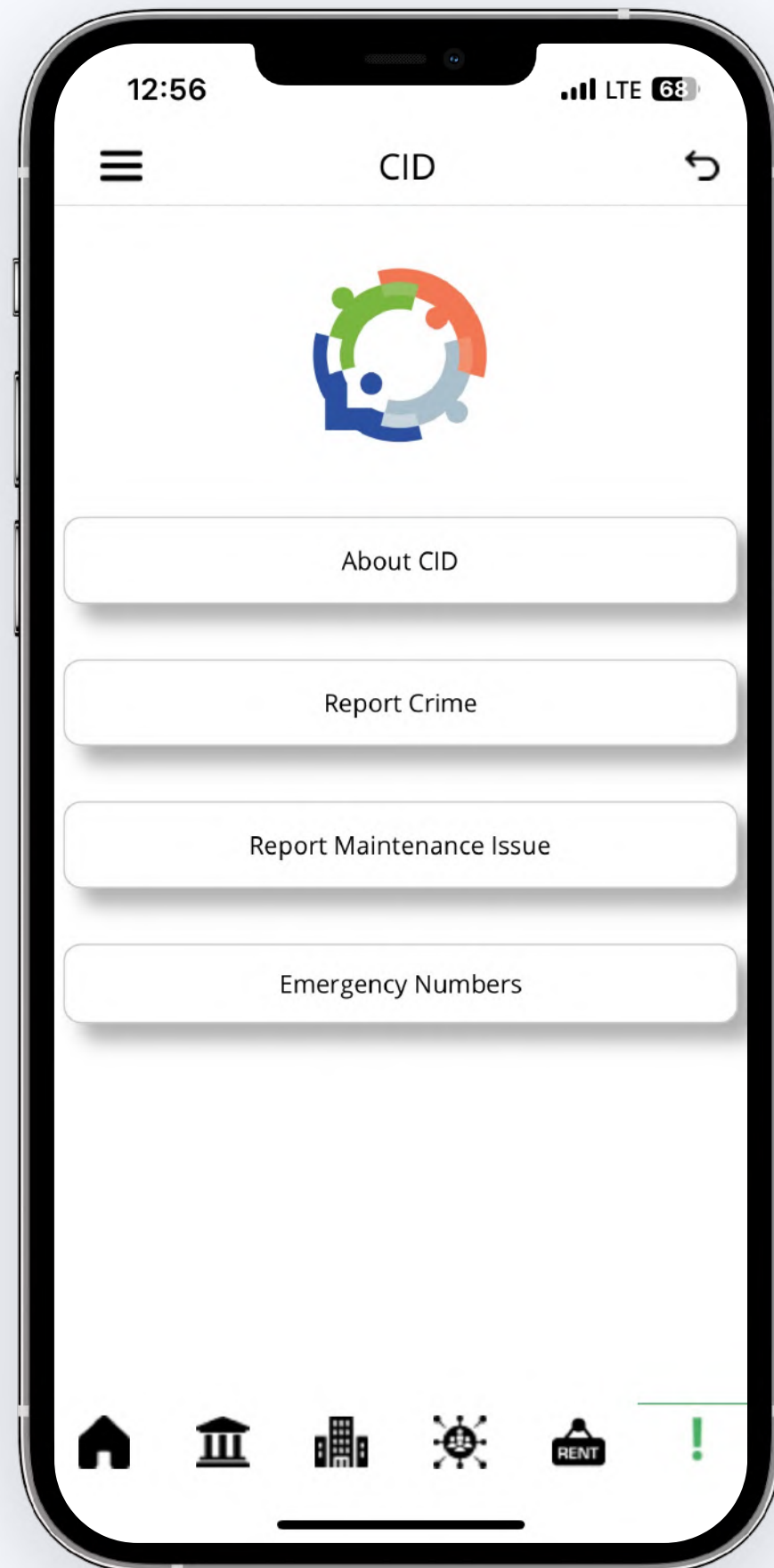
We give students a voice in the community by giving them the ability to report maintenance or crime within their area to their local CID.

Along with helping students we also provide landlords with advertising and residence management tools to more effectively manage, connect and interact with their tenants.



App Sections —

- Student accommodation search
- My Residence
- Student life
- My University life
- CID



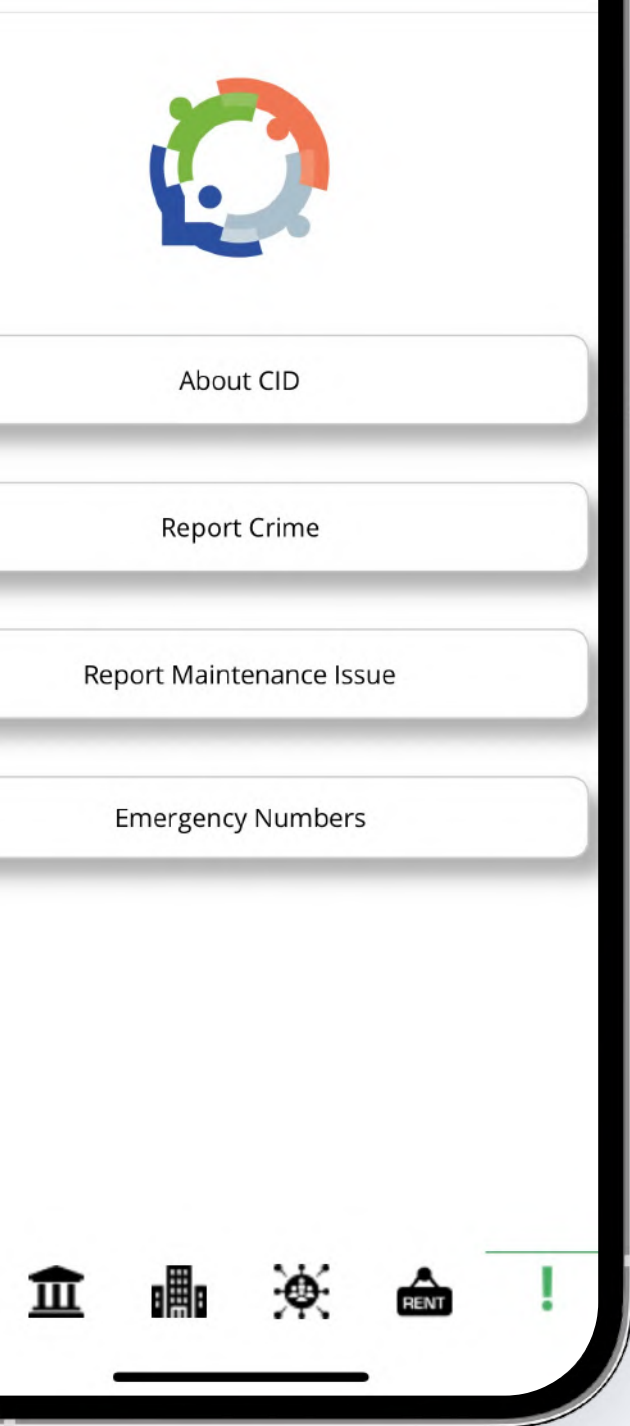
Connecting The Community

This feature allows users to report crime and maintenance issues to their local City Improvement District (CID). This can be applied to similar organisations and local municipalities.

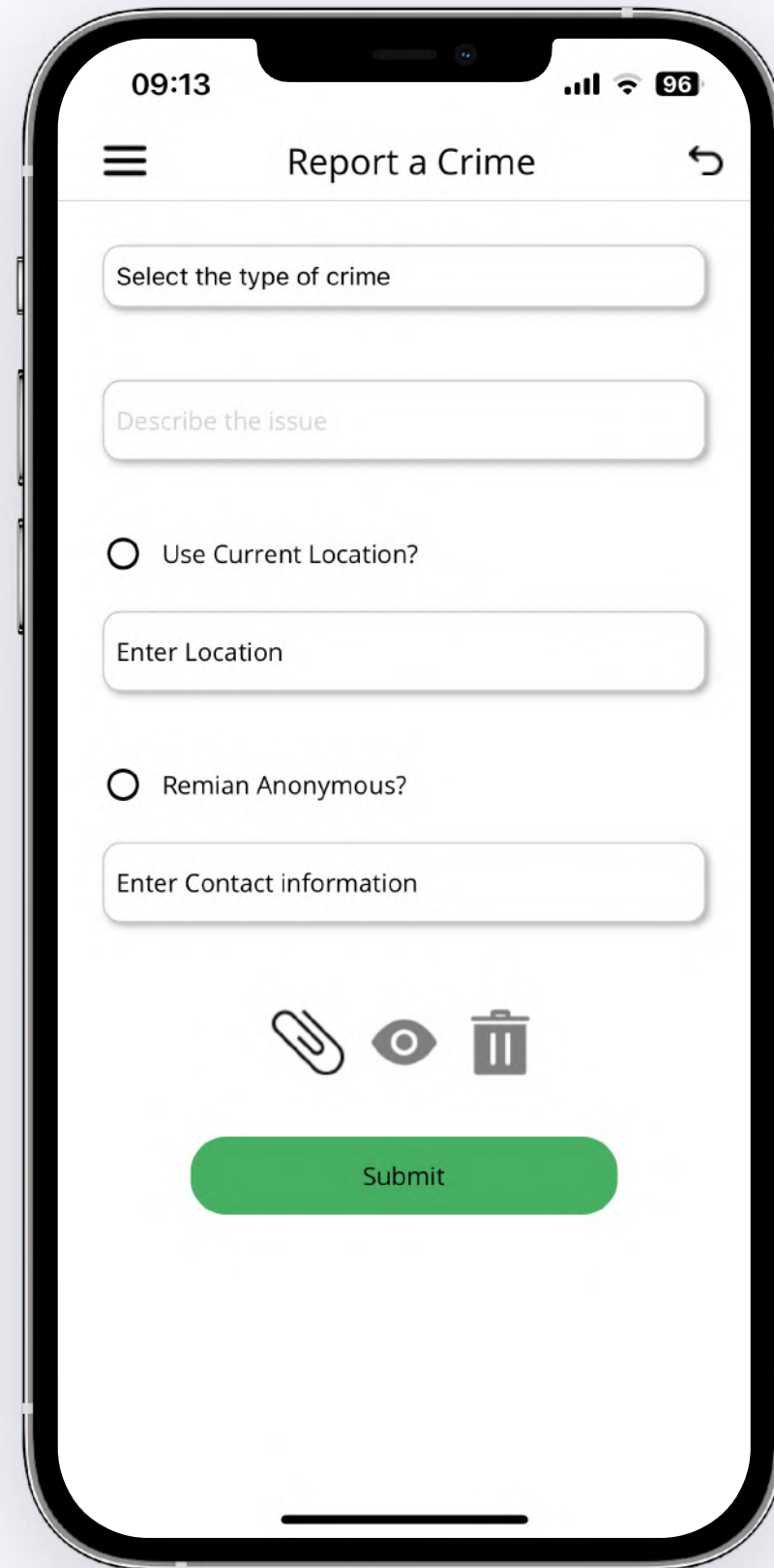
The linked organisation's dedicated dashboard allows them to receive maintenance and crime reports from the area.

This helps to identify trends and improve the community.

Users can also find info on the CID and emergency numbers on this page.

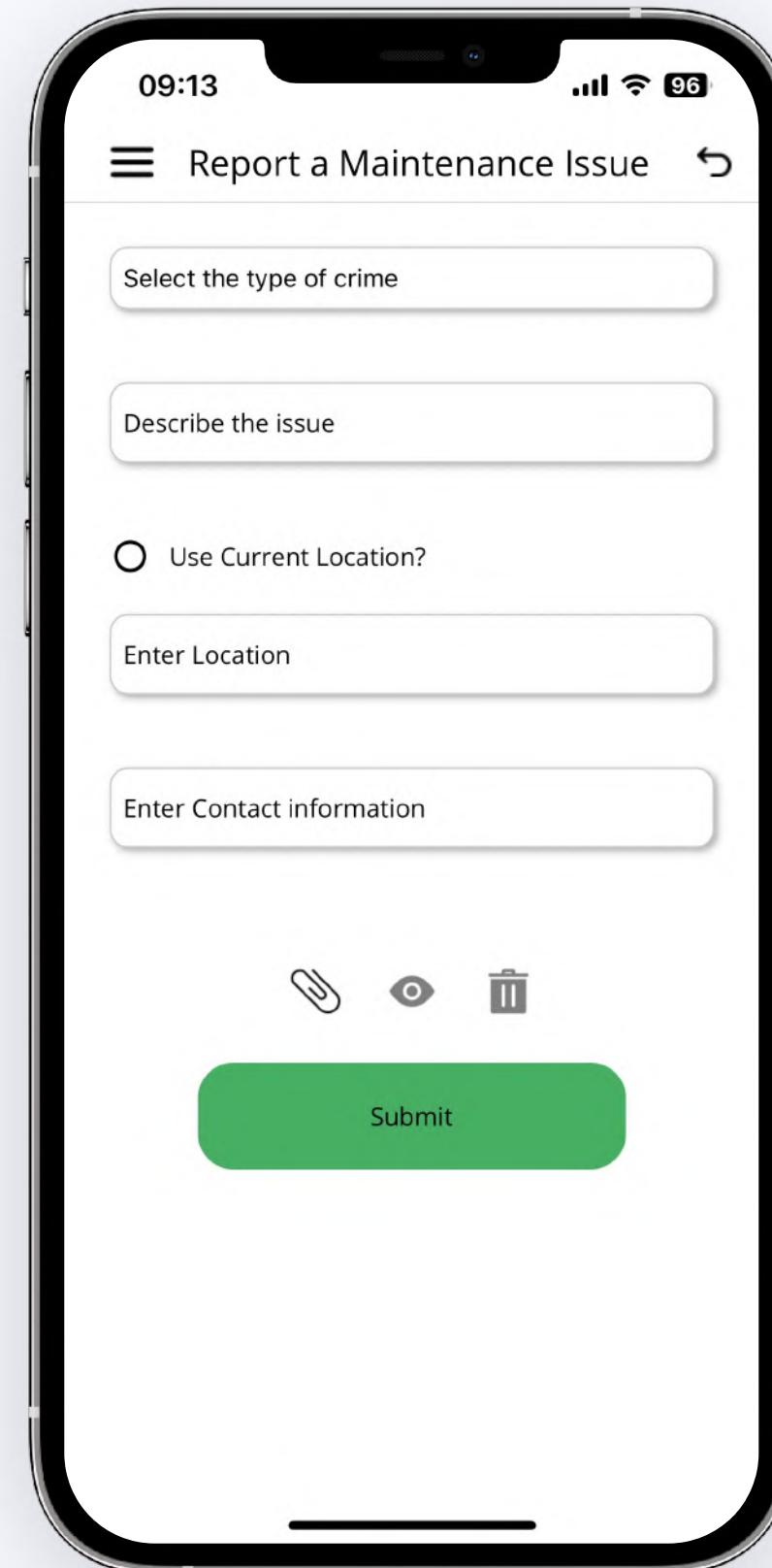


CID home screen

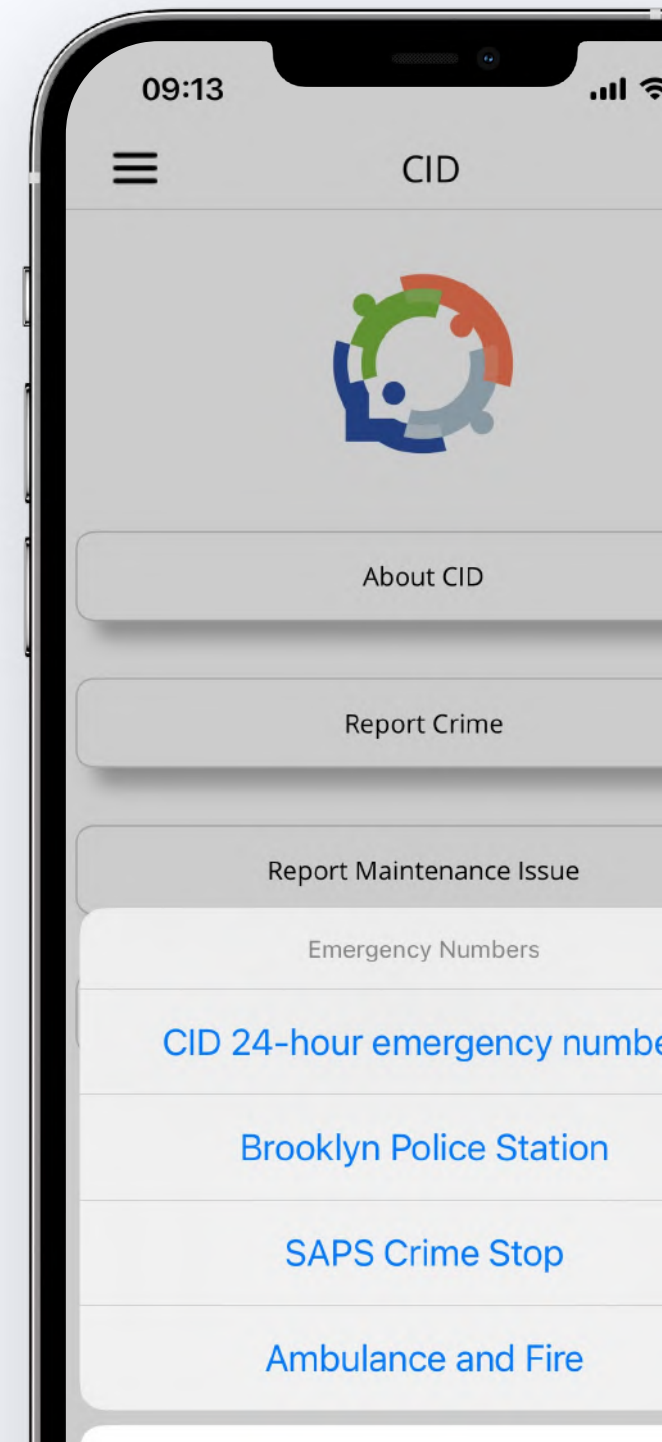


Report crime with the option to remain anonymous

Report maintenance issues



Quick access to emergency numbers

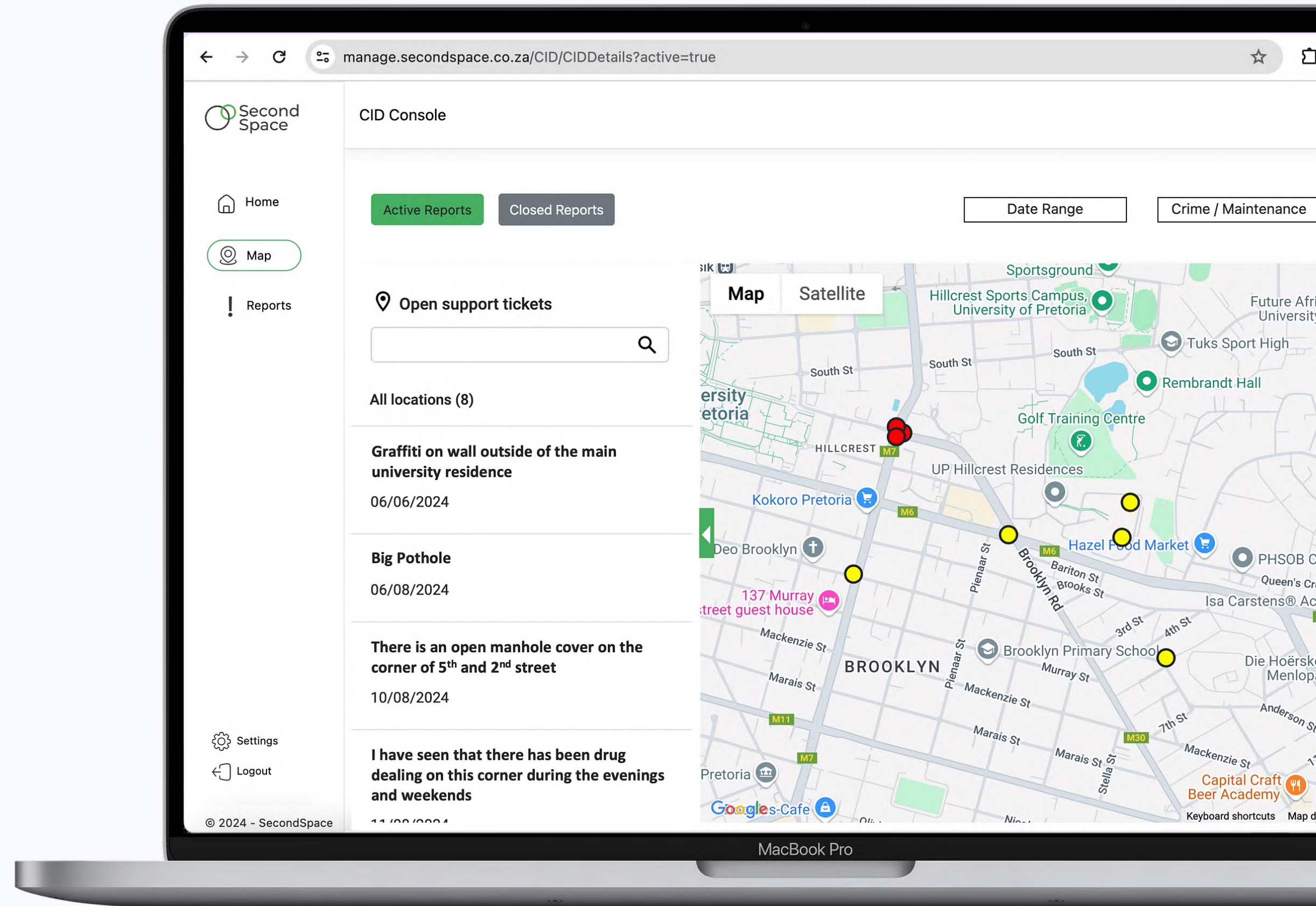


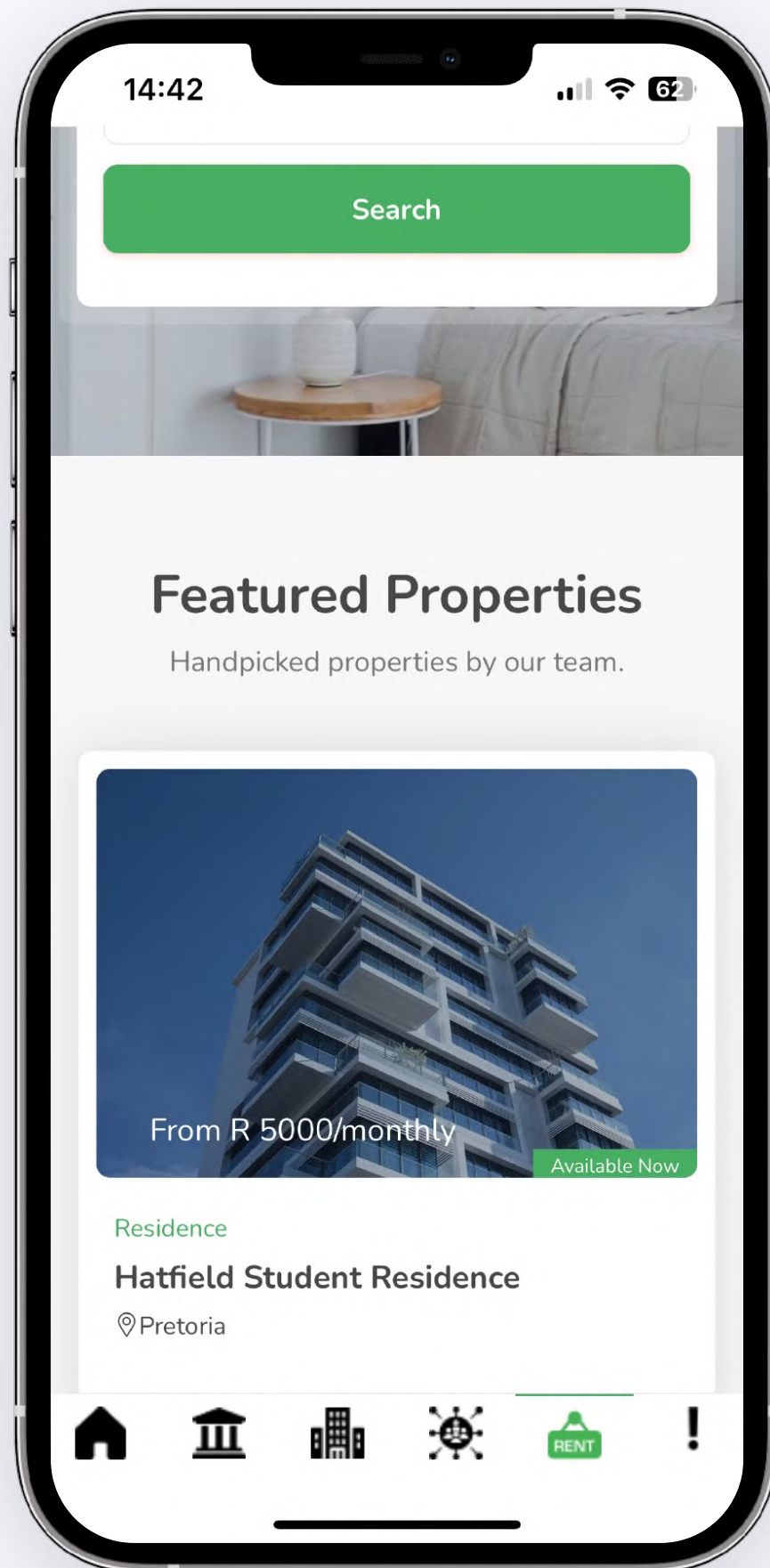
CID Dashboard

All reports made in the app are displayed on a dedicated CID dashboard. Reports can either be viewed in a list format or on a map.

- Yellow markers represent maintenance reports.
- Red markers represent crime reports.

Reports can be closed once completed or set to auto close after a certain amount of time.





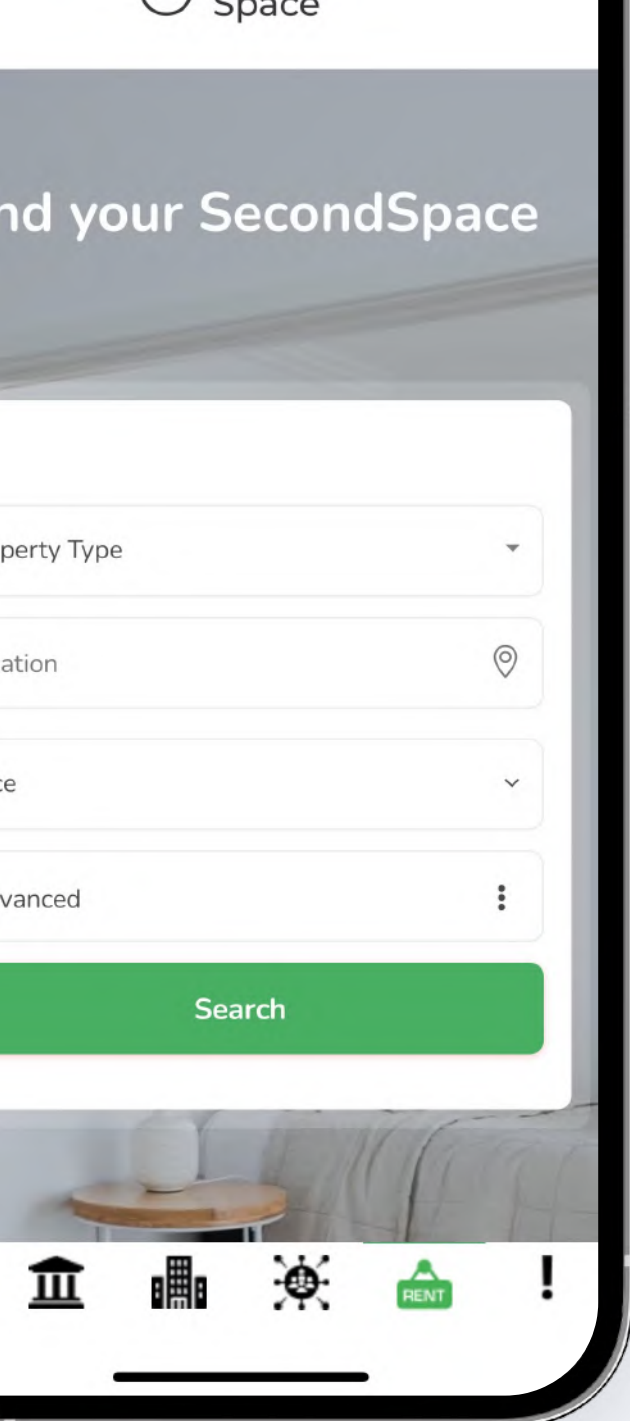
Student Accommodation

Our goal is to help students find safe and affordable accommodation during their university years. To this end, we've created a portal where students can find their dream space without compromise.

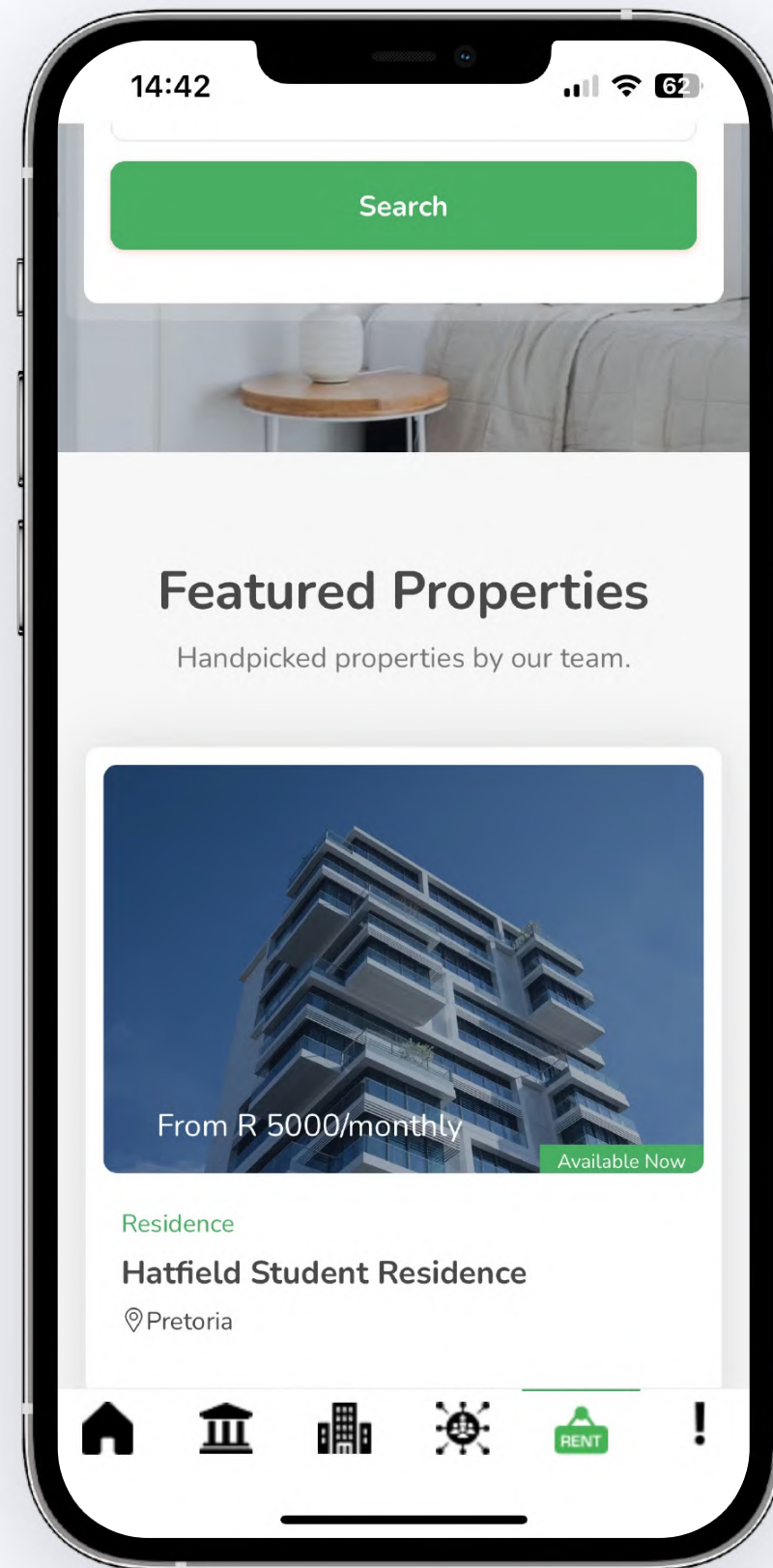
We've added multiple filters for each property type to help facilitate a seamless, curated search, including:

- Apartments
- Houses
- Communes (shared housing)
- Residences (both University-related and private)

Landlords who advertise properties on the platform have access to a *listing dashboard*. This provides them with valuable insights into the success of their property advert.

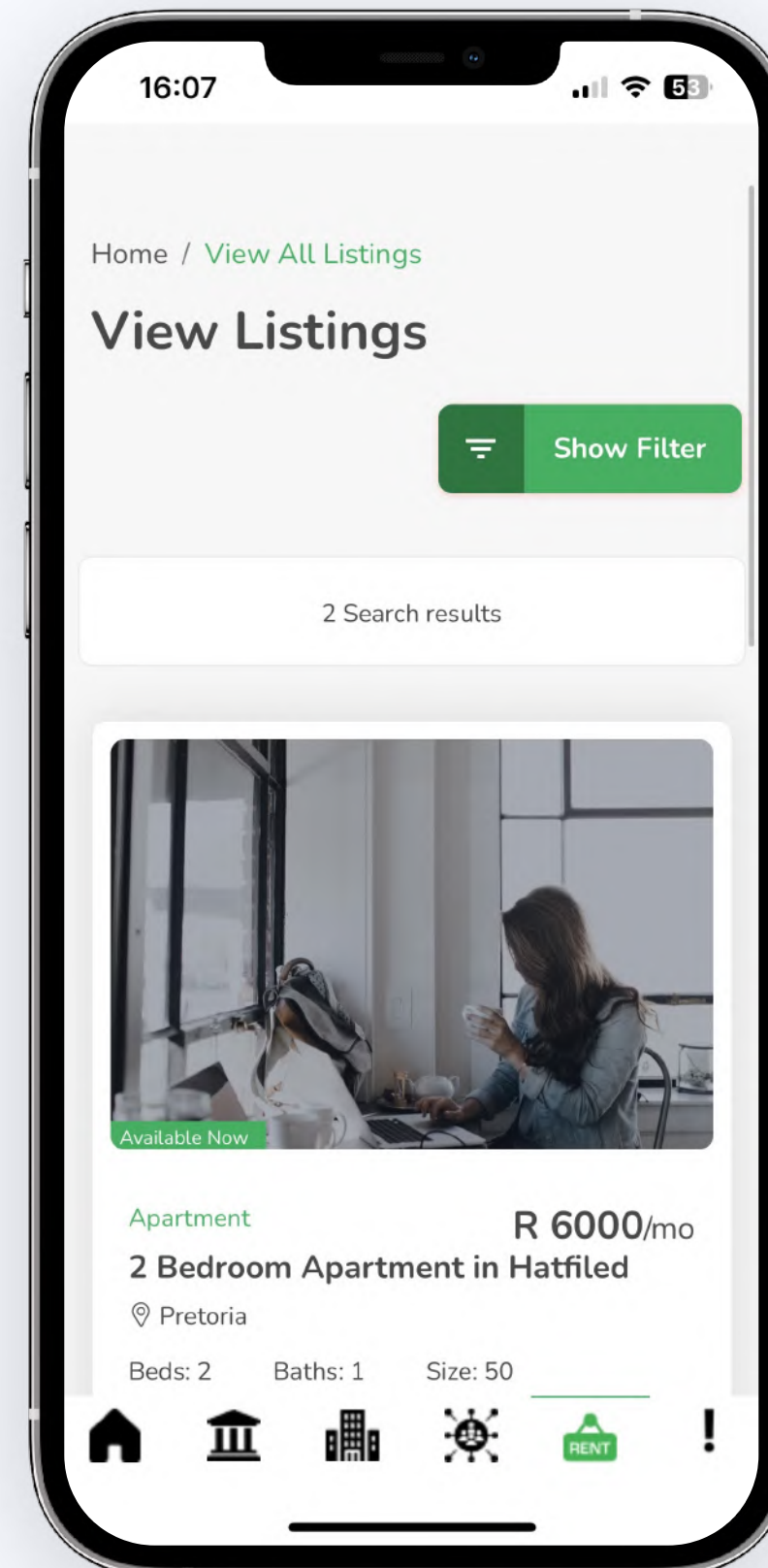


Accommodation home screen

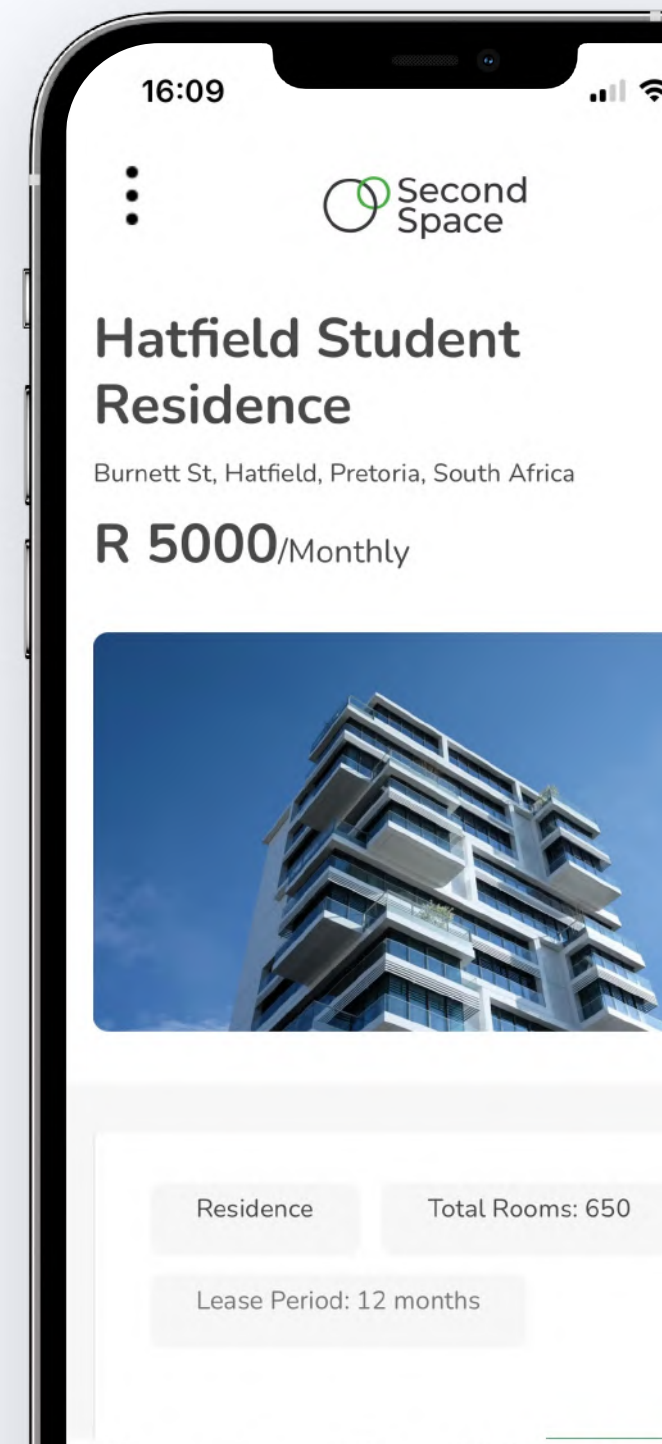


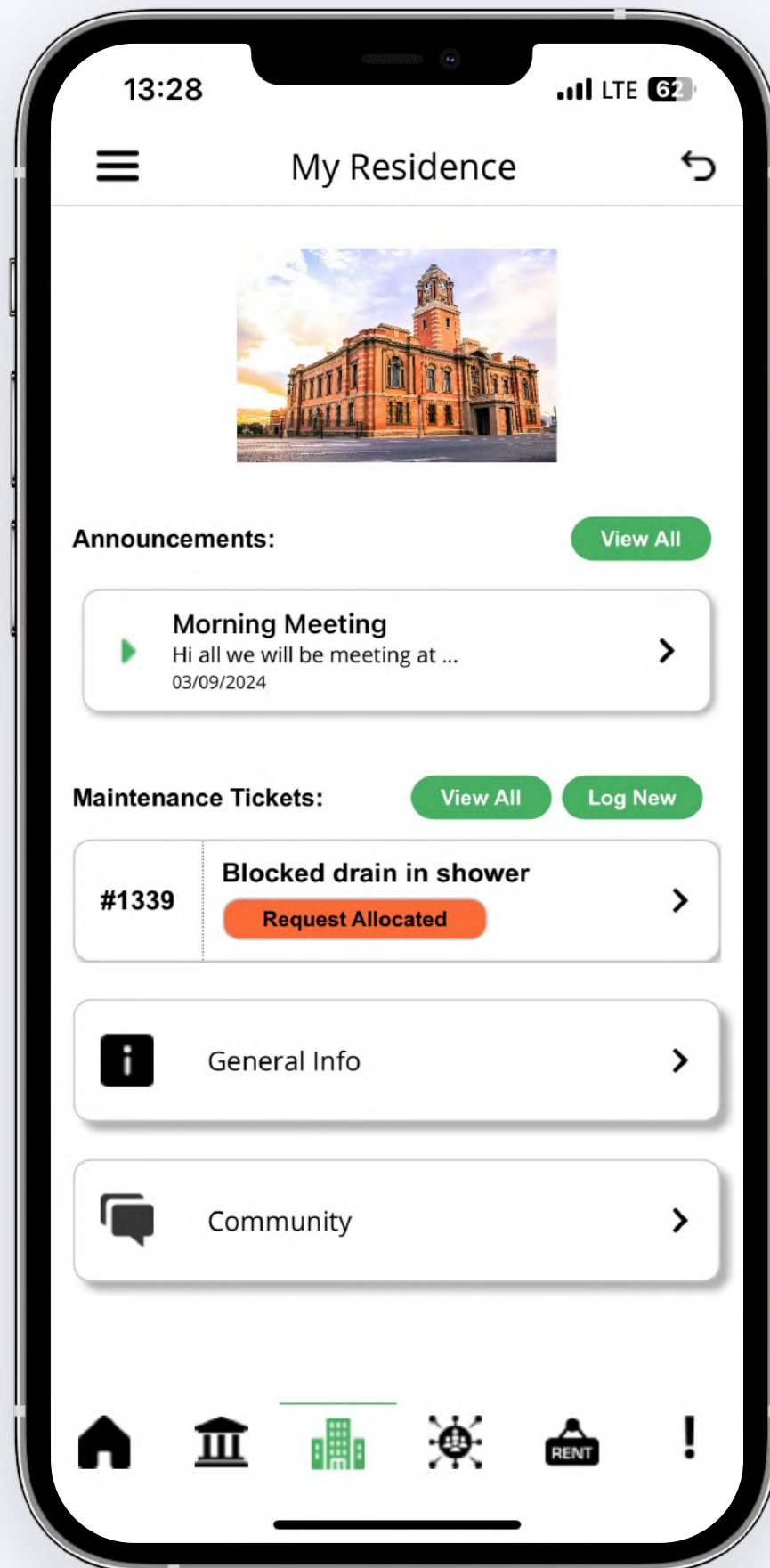
Featured properties in the area

Search results



Viewing a listing





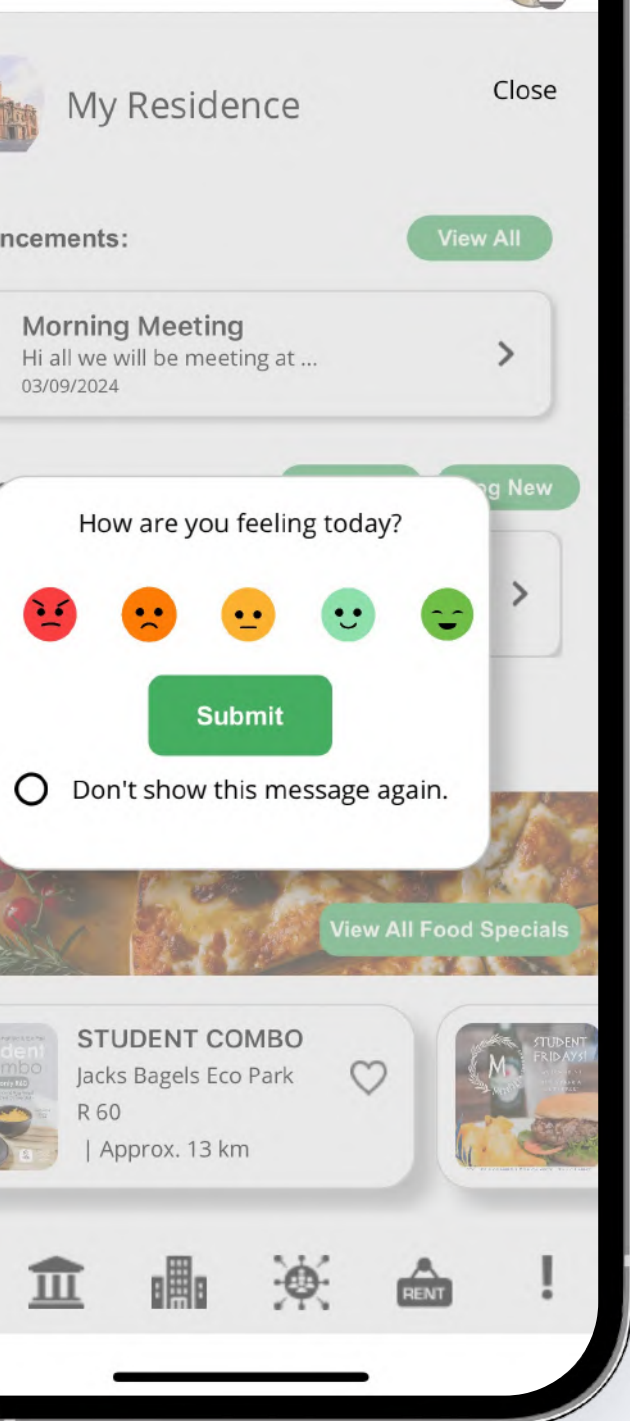
Residence Management Tools (Student Benefit)

We created the *My Residence* section to bridge the communication gap between landlords and student-tenants, enhancing seamless and immediate communication.

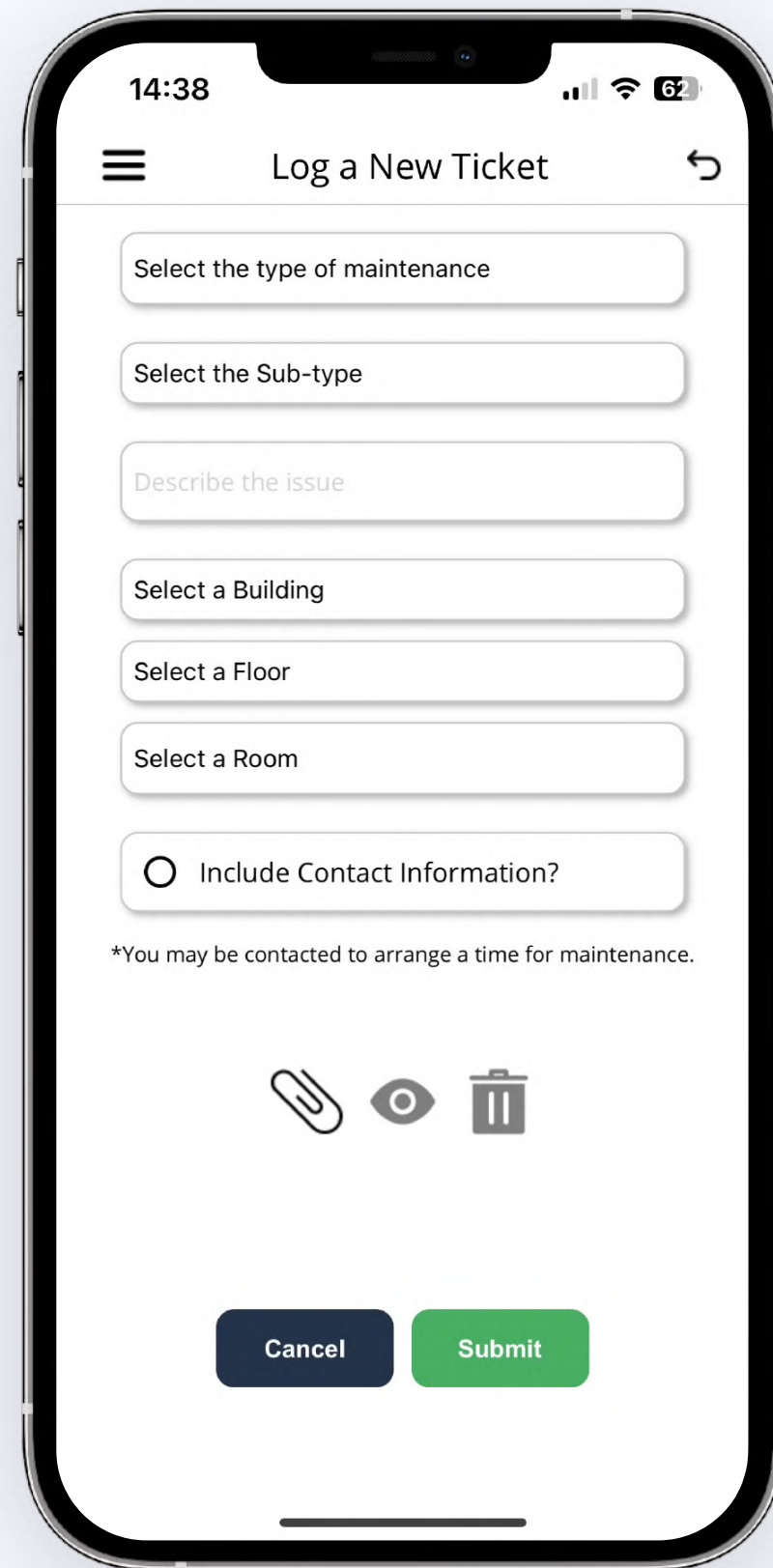
With *My Residence*, students can:

- Receive residence announcements
- Log and track maintenance tickets
- Access general residence info, i.e. contact details and house rules
- Post a message to the entire residence in a community chat, which allows students to ask questions, arrange study groups, promote their side hustles, and make friends
- Report how they are feeling (mental-wellbeing)

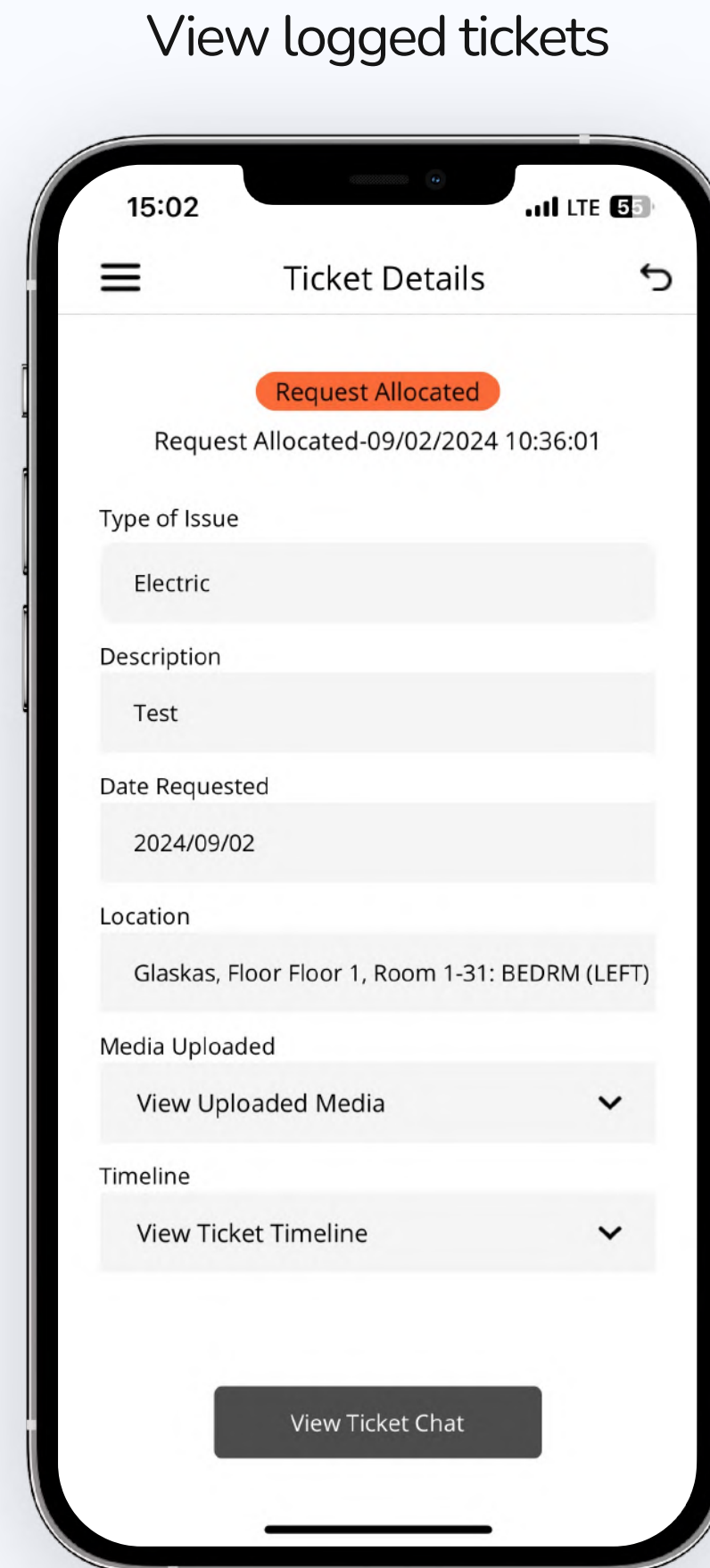
In addition, this section allows room inspection forms and contracts to be completed in the app.



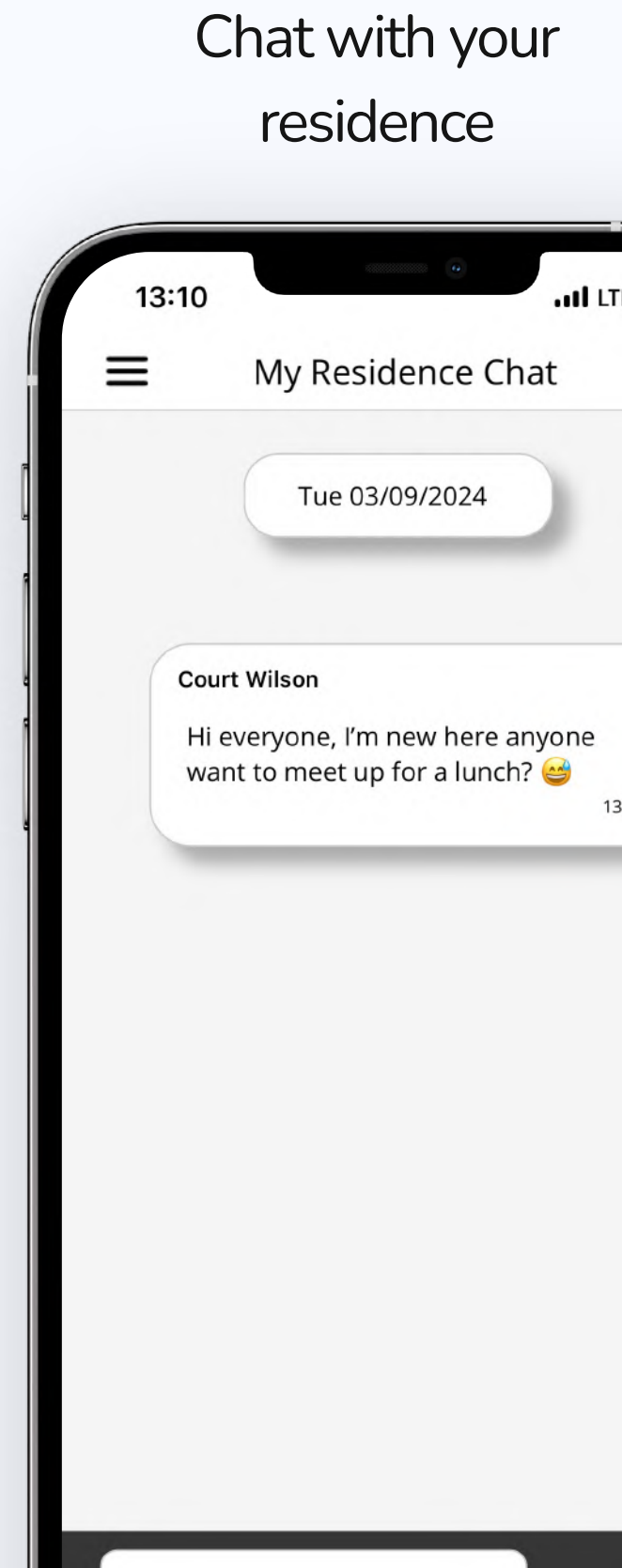
Mental wellness reporting



Logging a maintenance ticket



View logged tickets

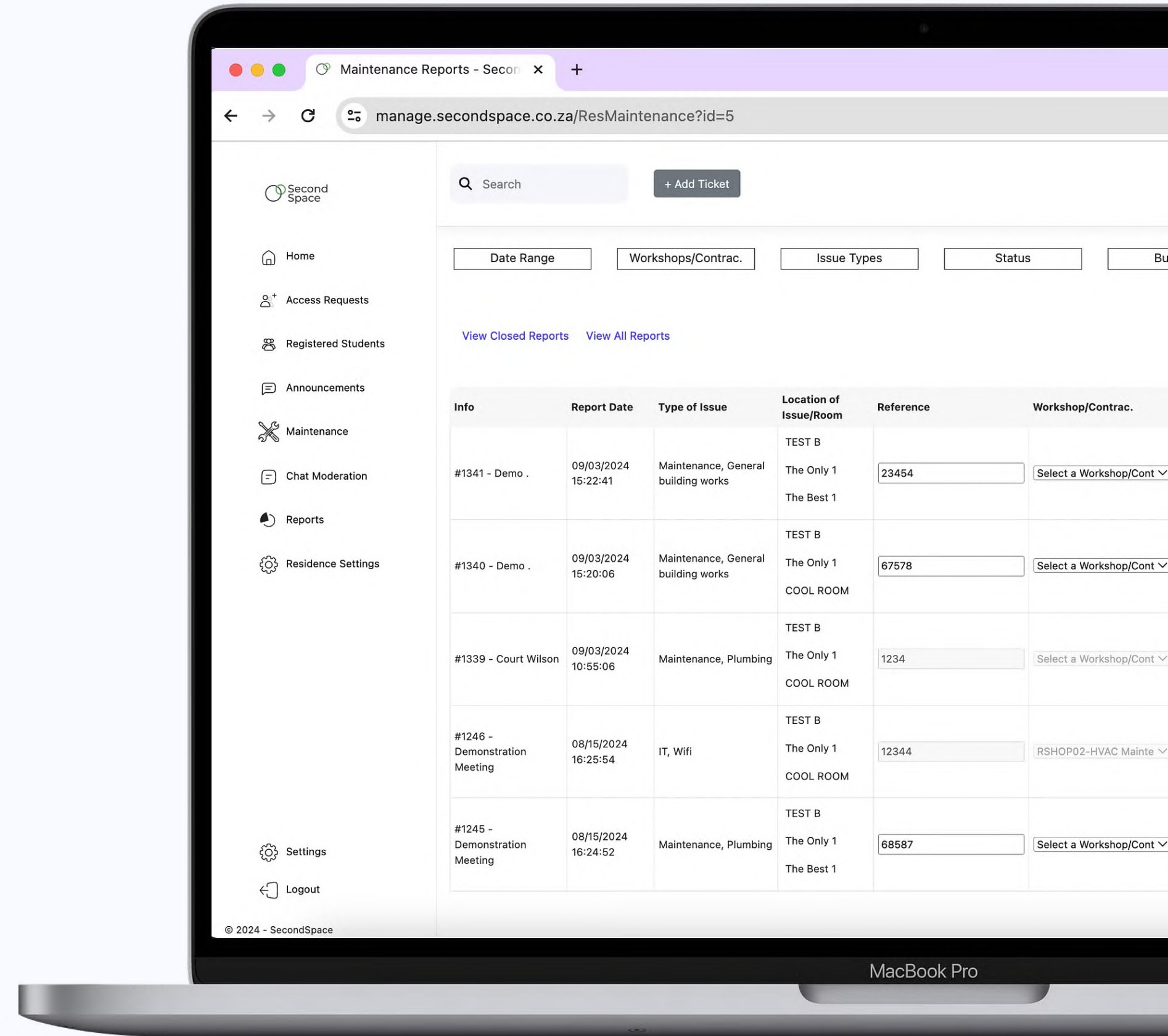


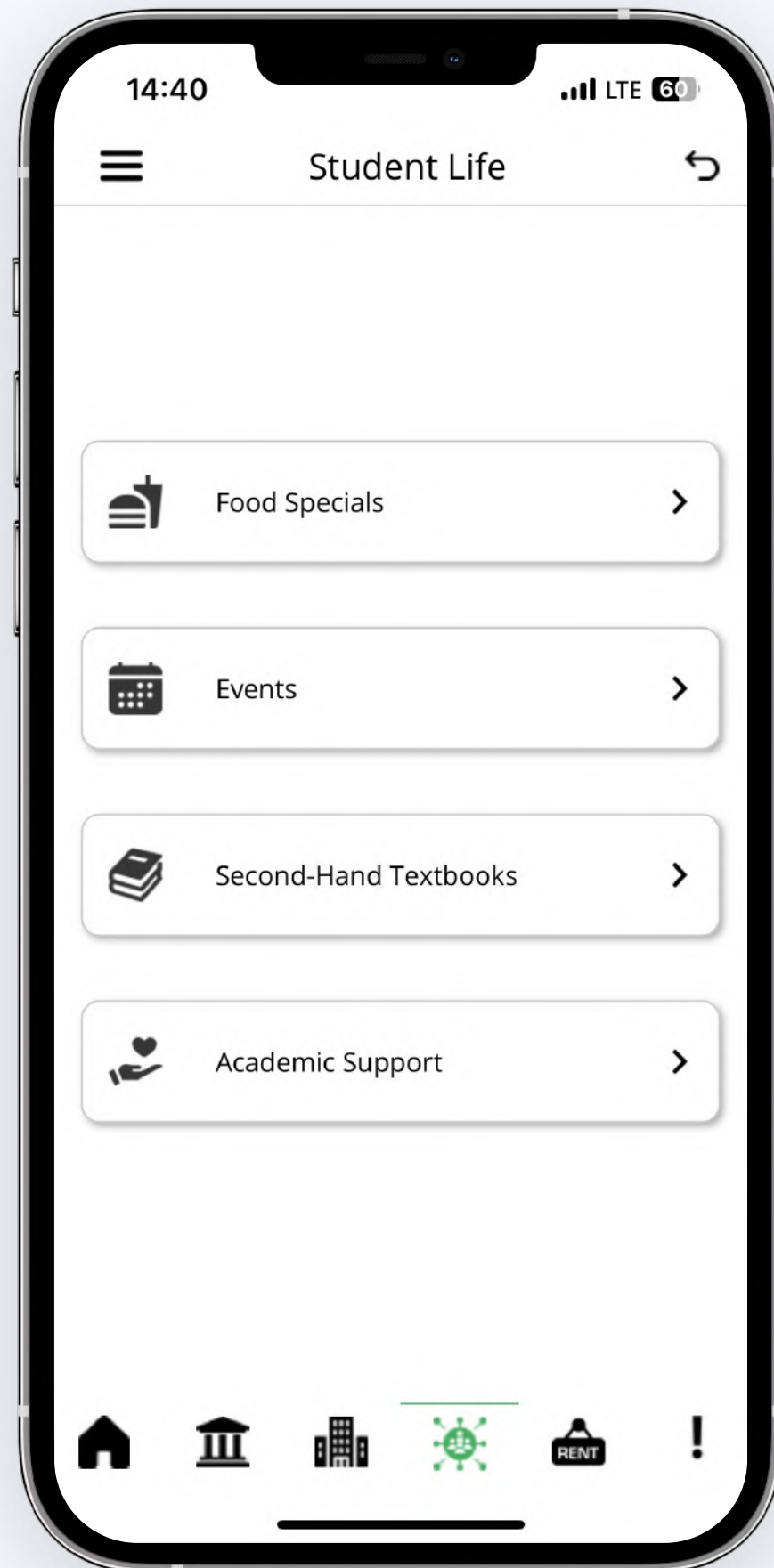
Chat with your residence

Residence Management Tools (Landlord's Benefit)

We provide landlords with a dedicated management and communication dashboard to manage their tenants and any tickets logged through the app. With this dashboard, landlords can:

- Post announcements
- Organise / filter / update all incoming maintenance tickets
- View trend reports on both maintenance and mental well-being in the building
- Moderate the community chat
- Chat with individual tenants through maintenance tickets
- Keep records of all past tickets and communications, including timelines for the respective tickets
- Organise and keep records of contracts and room inspection forms





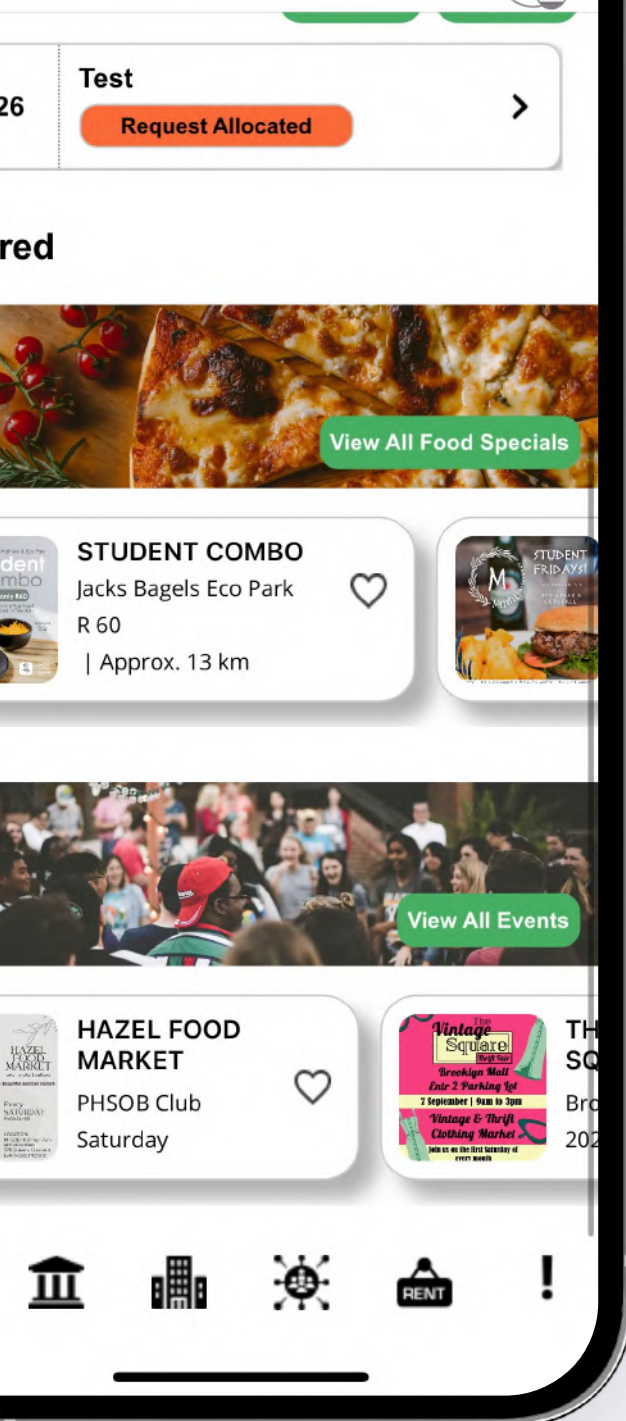
Student Resources

To encourage users to actively use the platform as well as to connect users with various resources we created the student life section which contains:

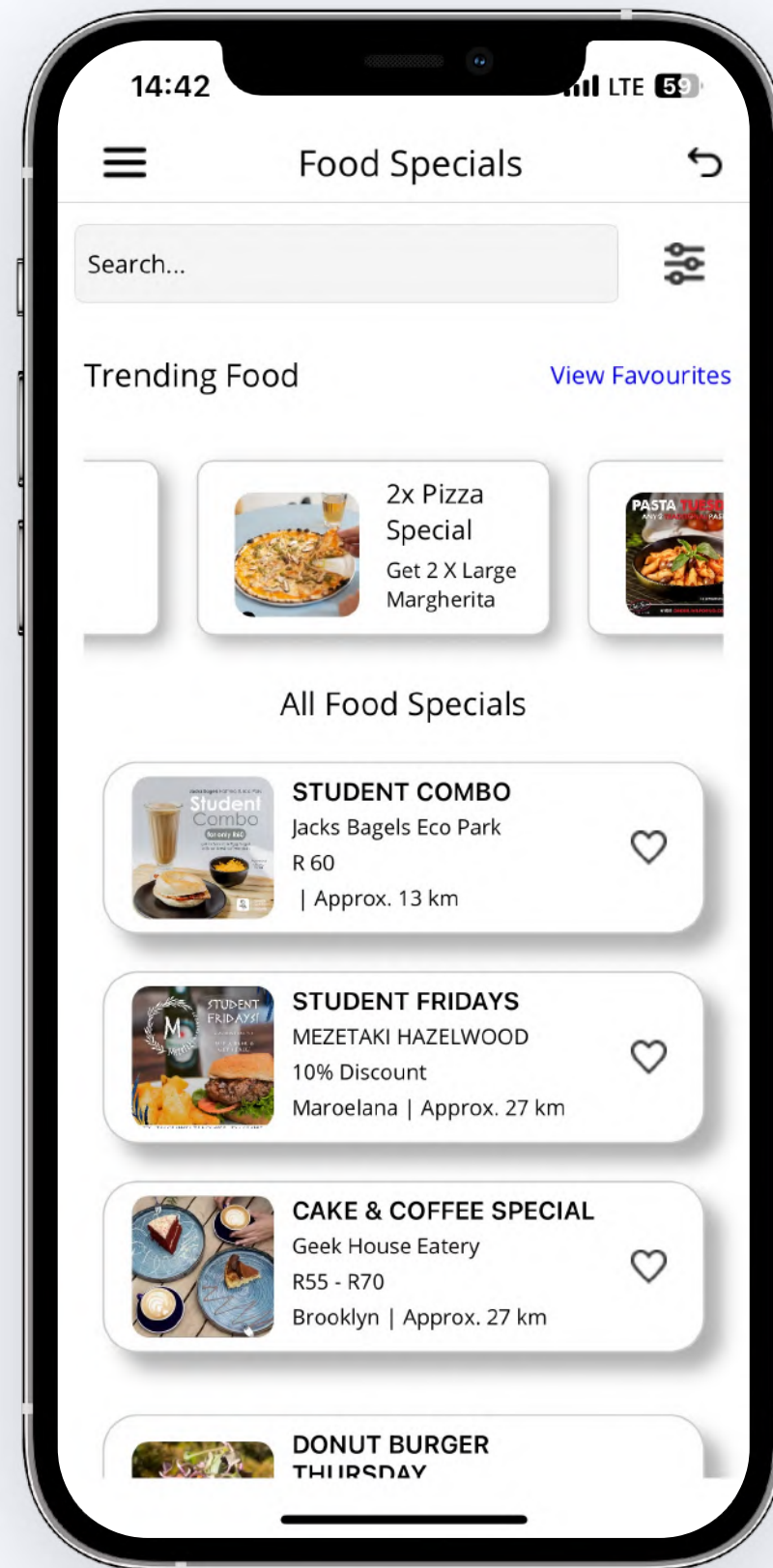
- Food specials filtered by day and distance
- Events in the area
- A second-hand textbook marketplace where students can buy and sell textbooks
- Academic support to find tutoring companies, individual tutors, or list their tutoring services

In addition, we provide a "My Uni" section that gives students access to various university resources, such as contact details, places to eat on campus, campus maps, and emergency numbers.

Our future goal is to include accredited bursaries and student employment opportunities, i.e. learnerships, internships

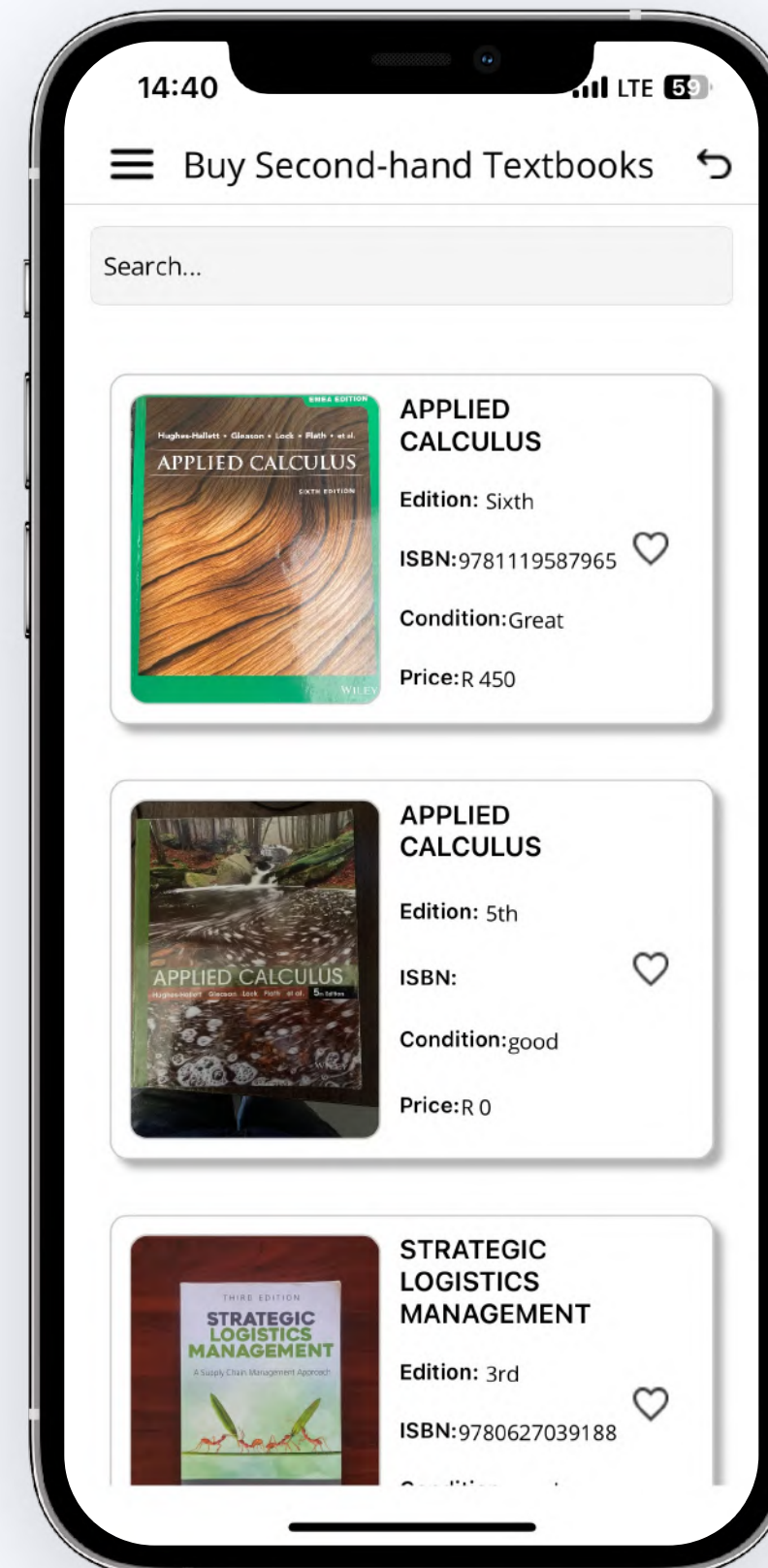


Featured student life on homepage

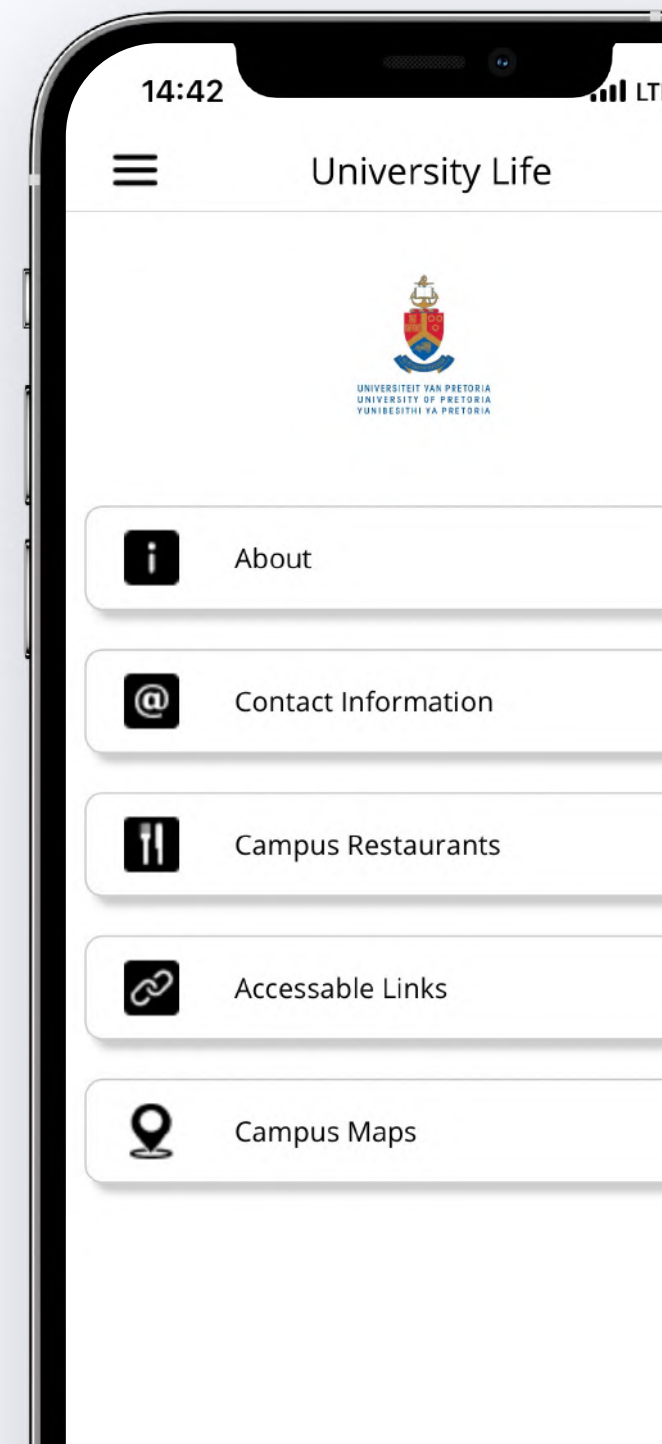


Food specials filtered by day and distance

Second hand textbook market



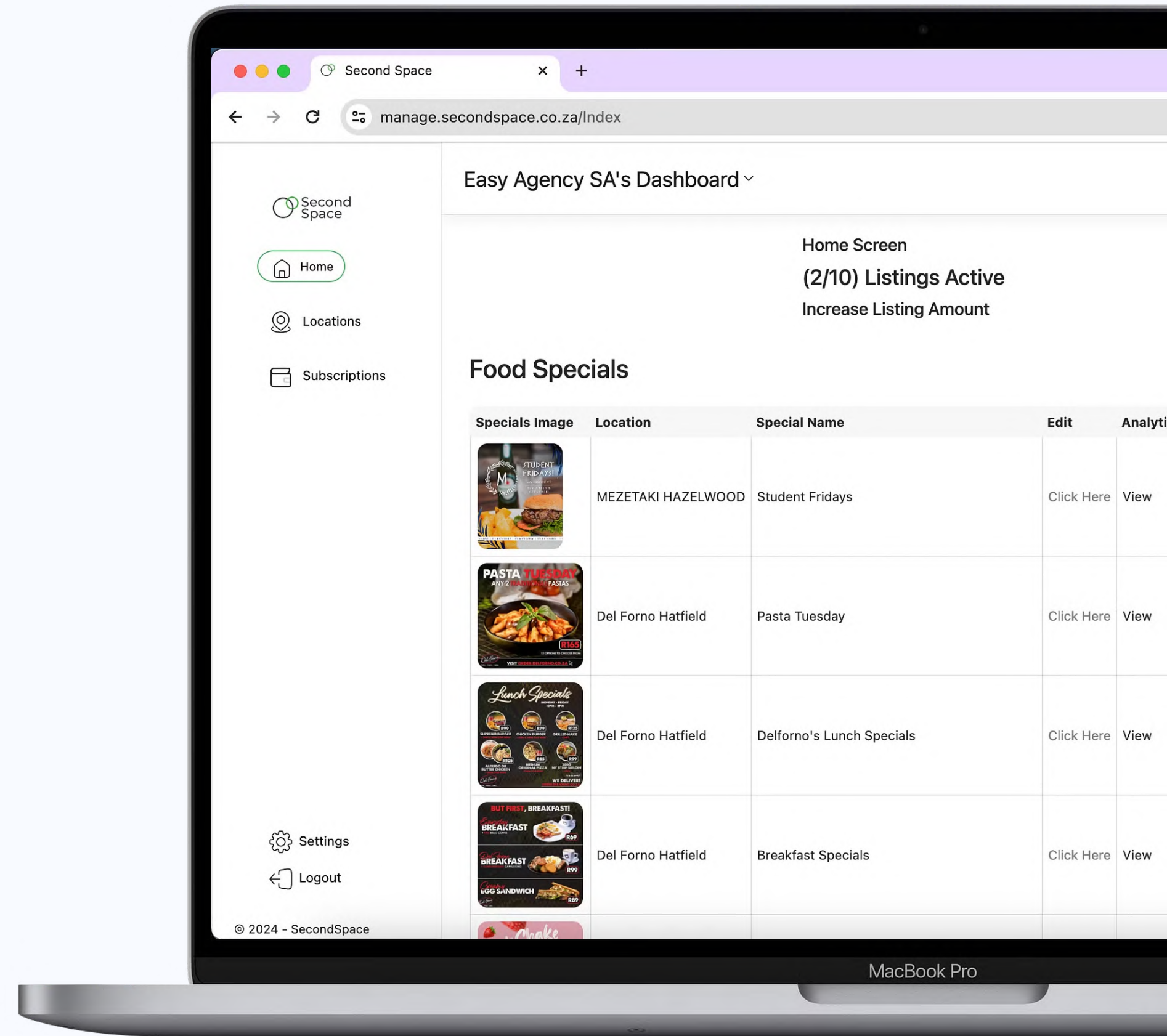
University resources



Service Provider's Dashboard

To allow service providers full autoimmunity on their respective specials/ deals, we have created a dashboard that enables them to:

- Purchase advertising subscriptions
- Add new deals / events
- Manage these deals and events
- View insights into how much engagement the posts are receiving



Company Name
Second Space

Contact
court.wilson@secondspace.co.za

Date
September 2024

Thank you

