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JOHANNESBURG SAFER CITY PROJECT

INTRODUCTION



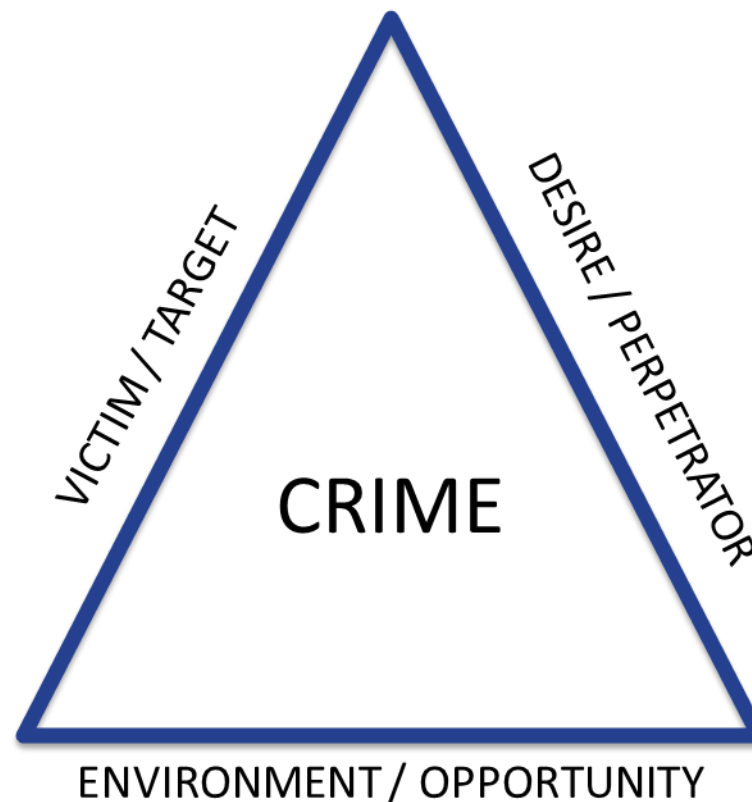
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INTRODUCTION

The Safer City Project presents an action plan to streamline operations and provide situational awareness to all role-players involved with the management, security and well-being of cities.

It is focused on achieving a common vision of providing an environment in which people can feel safe and are safe through the involvement of a range of stakeholders with various skills and expertise whilst advocating for the use of technology to assist in addressing crime and safety issues.



PROJECT OVERVIEW

JOHANNESBURG SAFER CITY PROJECT



PROJECT OVERVIEW

In February 2019 the President of South Africa, the Honourable MC Ramaphosa, in the State of the Nation Address (SONA), called for “radical social and economic transformation” within the community. However, the ever-increasing levels of crime, violence and physical and social disorder that plagues most South African cities, including Johannesburg, negatively impacts on the quality of life of citizens and it negatively impacts on investor confidence, job creation, tourism, and the perceptions of the city as safe. Furthermore, it is not only the actual incidence of crime, but also the negative perceptions of crime which impact on business confidence and investment decision-making. Accordingly, the creation of safe communities is key to achieve the stated objective.

It is against this background that the National Safety Summit held in March 2019, gave life to the Safer City Concept. Building on the objectives outlined in the National Development Plan (NDP) for creating safer communities in South Africa, we need to strive for *a society where all people live in safe environments, play a role in creating and maintaining a safe environment, feel safe from crime and violence and conditions that contribute to it, and have equal access and recourse to high quality services when affected by crime and violence* (2016 White Paper on Safety & Security).

The Safer City Project is being piloted in cities across the country, in Gauteng Johannesburg, Ekurhuleni and Tshwane are all participating in the National Programme. The Safer City concept being, to create an integrated safer city vision and to develop an approach aligned to measure economic performance of a city. As such the Project initiates the formulation of an action plan to streamline operations and provide situational awareness to all role-players involved with the management, security, and well-being of cities. It is focused on achieving a common vision of providing an environment in which people can feel safe and are safe through the involvement of a range of stakeholders with various skills and expertise whilst advocating for the use of technology to assist in addressing crime and unsafety issues.

The concept is aligned to the CoJ’s Council approved Joburg City Safety Strategy (JCSS), which acknowledges that whilst safety issues are the domain of ‘traditional safety’ / law enforcement service providers, the responsibility for safety does not rest solely with them. Instead, safety is a complex and cross-cutting phenomenon that requires the involvement of multiple stakeholders. The National Safer City Concept and the JCSS therefore both promote an approach that is multi-disciplinary and collaborative involving a range of stakeholders from all sectors of society (all spheres of government and the criminal justice system, non-government organisations, community-based structures, business, etc.) in order to deliver a coordinated, integrated and community-relevant response to conditions affecting the well-being of citizens.

PROBLEM STATEMENT:

Johannesburg is perceived as an unsafe City with high incidents of crime and a lack of service delivery which negatively impacts investor confidence and economic growth and perpetuates further degradation and lawlessness.

KEY ROLE PLAYERS

- **City of Johannesburg [Public Safety, CRUM, Smart City, Other relevant departments]**
- **SAPS**
- Private Sector [Business, Property, Commercial, Retail]
- Community [NGOs, FBOs, Informal Sectors]

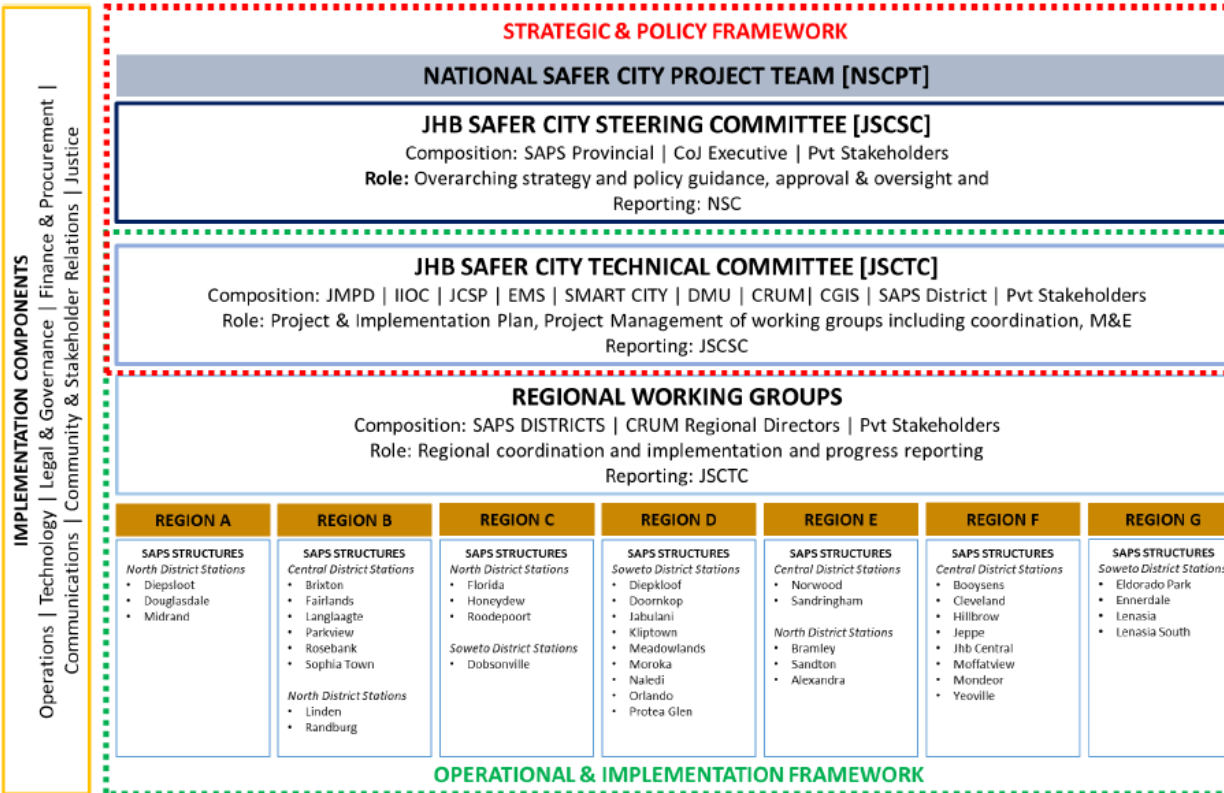


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PROJECT STRUCTRE

JOHANNESBURG SAFER CITY PROJECT _ PROJECT STRUCTURE



NSCPT AIM: To ensure that every Johannesburg Municipality resident is safe and has a common understanding of community safety issues and to draw investment.

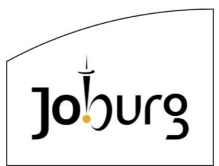
JSCSC AIM: To provide advice, oversight and ensure achievement of the project outcomes.

JSCTC AIM: To ensure the delivery of the project, to meet the project objectives from both a strategic and operational perspective.

REGIONAL WORKING GROUPS AIM: To facilitate and coordinate implementation initiatives to operationalise the project.

At any level if there are existing structures or forums in place that could assist in facilitating or implementing these can be incorporated rather than creating new structures, which include other spheres of government, civil society, etc.

The structure above, promotes an approach that is multi-disciplinary and collaborative involving a range of stakeholders from all sectors of society (all spheres of government and the criminal justice system, non-government organisations, community-based structures, business, etc.) in order to deliver a coordinated, integrated and community-relevant response to conditions affecting the well-being of citizens. This approach addresses challenges which arise from working in silos.



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PURPOSE

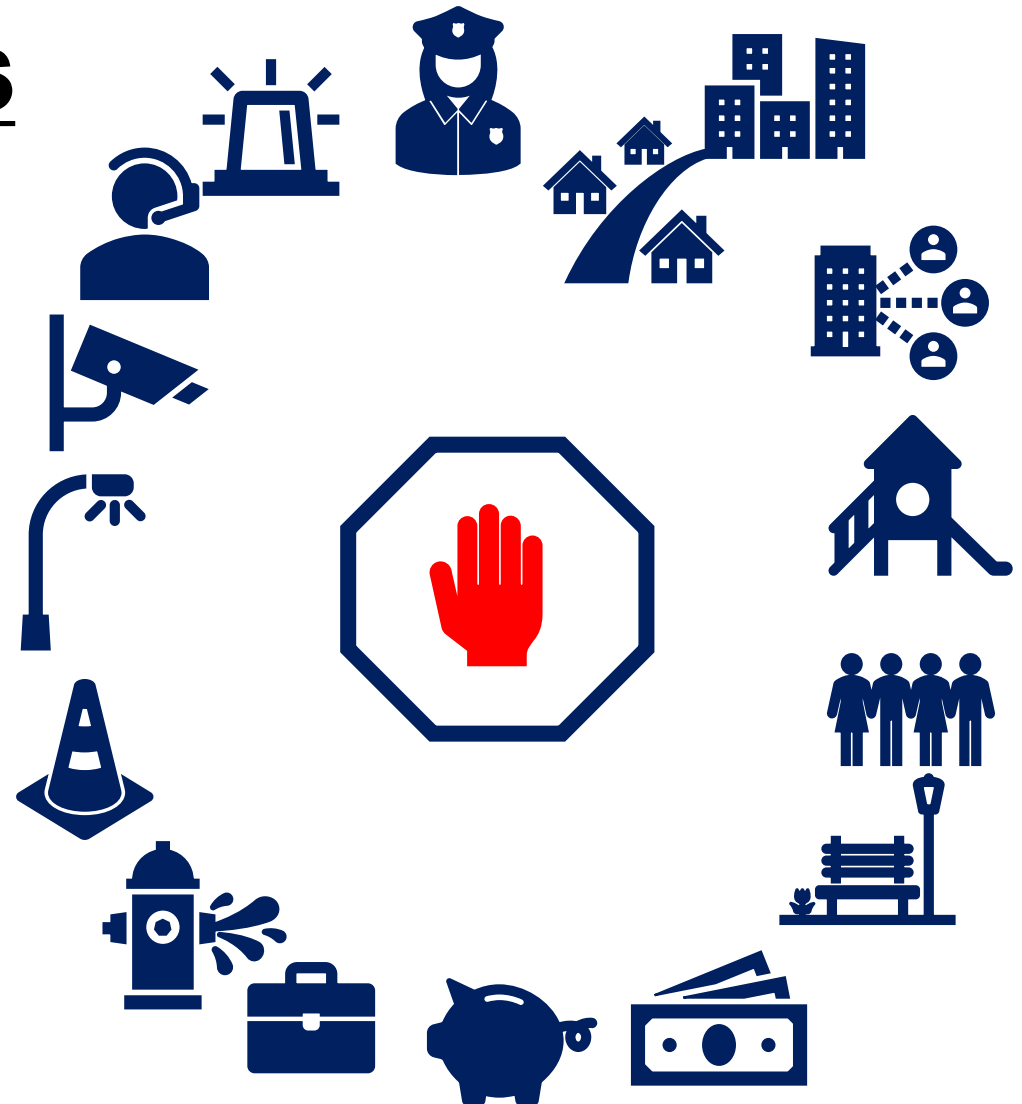
The Project is intended to provide:

- ❖ A City free of crime and violence.
- ❖ A community that feels safe within the city.
- ❖ Institutional structures to facilitate alignment of policies, mandates and implementation initiatives.
- ❖ Optimisation of the City's fusion centre and operating model to improve data driven integrated operational efficiency.
- ❖ An integrated approach to boost the economic performance of the city.
- ❖ A common understanding of crime and safety issues.
- ❖ An integrated collaborative approach to address these issues including service delivery backlogs, which will optimise the use of human, financial and physical resources.
- ❖ Trust within diverse communities.
- ❖ Partnerships between all stakeholders and the community to analyse problems, design and implement context specific solutions collaboratively that will benefit all.
- ❖ A communication strategy including the development of platforms for engagement between all stakeholders.
- ❖ Technology solutions to improve delivery, monitoring, evaluation, and reporting.



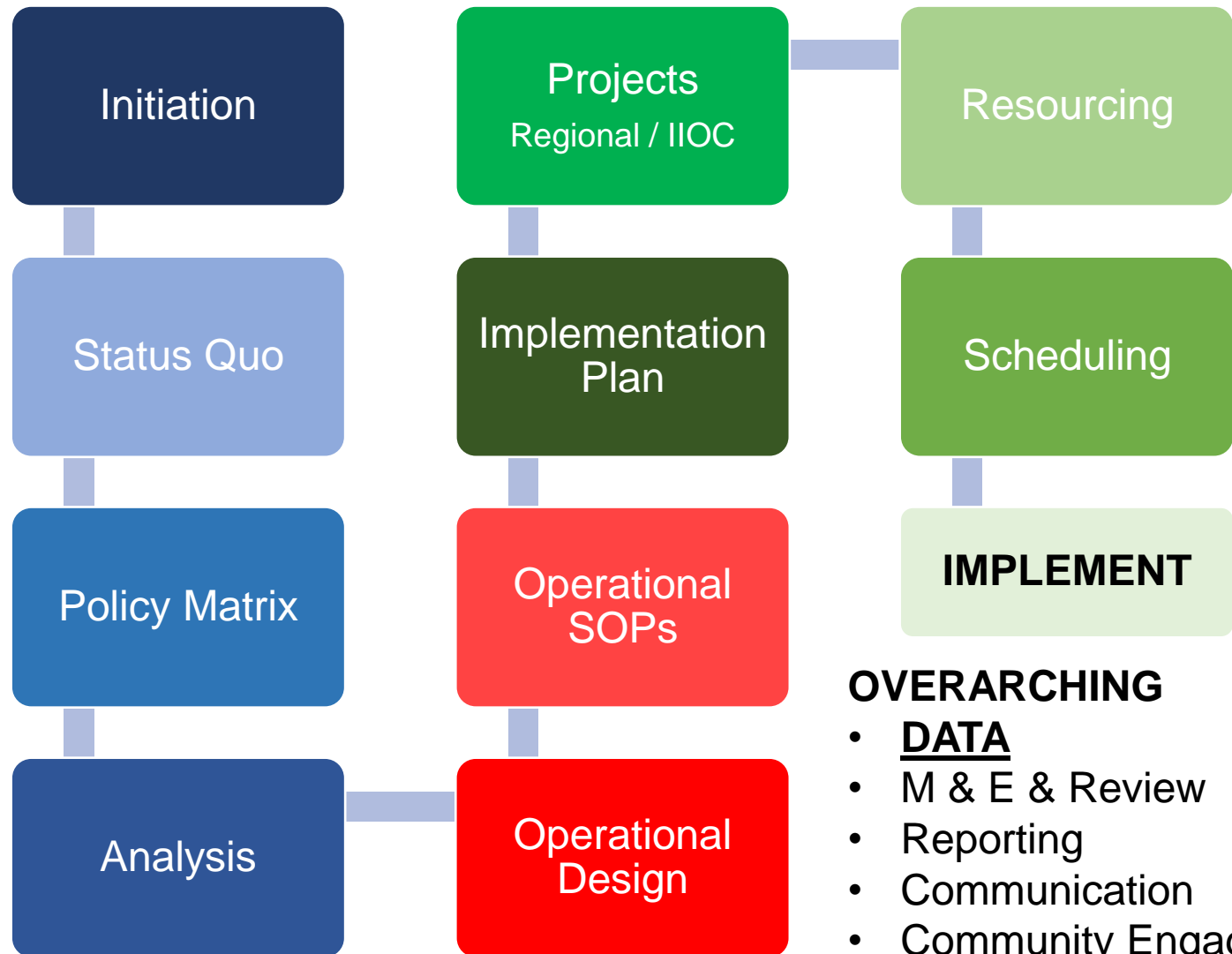
OBJECTIVES

- ❖ Reduce incidents and change perception of crime in the city.
- ❖ Address service delivery backlogs in the city.
- ❖ Improve integrated operational efficiency,
- ❖ Encourage active citizenry,
- ❖ Develop and align an integrated approach to boost the economic performance of the city.





PROCESS FLOW





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SAMPLE PROJECTS

Project register is being compiled to identify activities and programmes on the ground which would align to the Safer City Project.

PURPOSE: This survey is intended to identify any projects related to Safety and Crime prevention within Johannesburg, including but not limited to community policing, urban environment maintenance or upgrade, community outreach, service delivery, application of technology, data collection, training, etc.

CUSTODIAN: Department Public Safety _ Joburg City Safety Programme

Example of the Survey

OVERVIEW									
ITM	Department	Unit	Project Title	Project Description	Project Manager / Representative	Contact Email	Contact Number	Start Date	End Date
1	CoJ PSD	JCSP	Hillbrow Women and Children's Park	The creation of safer pedestrian movement and safe spaces, particularly for women and children.	Joy Jacobs	JoyJ@joburg.org.za	0837028505	2020/08/28	2021/12/15

LOCATION					DETAILS					
Region	Ward	Suburb	Boundaries	Mapping Available	Project Governance	Policy Framework	Key Deliverables	Role Players	Indicators	Review Period
F		Hillbrow	Pietersen, Claim, Quartz and Ockerse streets, Hillbrow	No	Report to CoJ City Transformation as lead department.	JCSS	Provide strategic input from a JCSS and safety perspective.	CoJ CT CoJ JDA CoJ CRUM CoJ JCPZ Ekhaya CID	Reduction in cases reported involving GBV / VAC by 3% in the project area	Baseline prior to commencement of construction and review 1 year post construction.

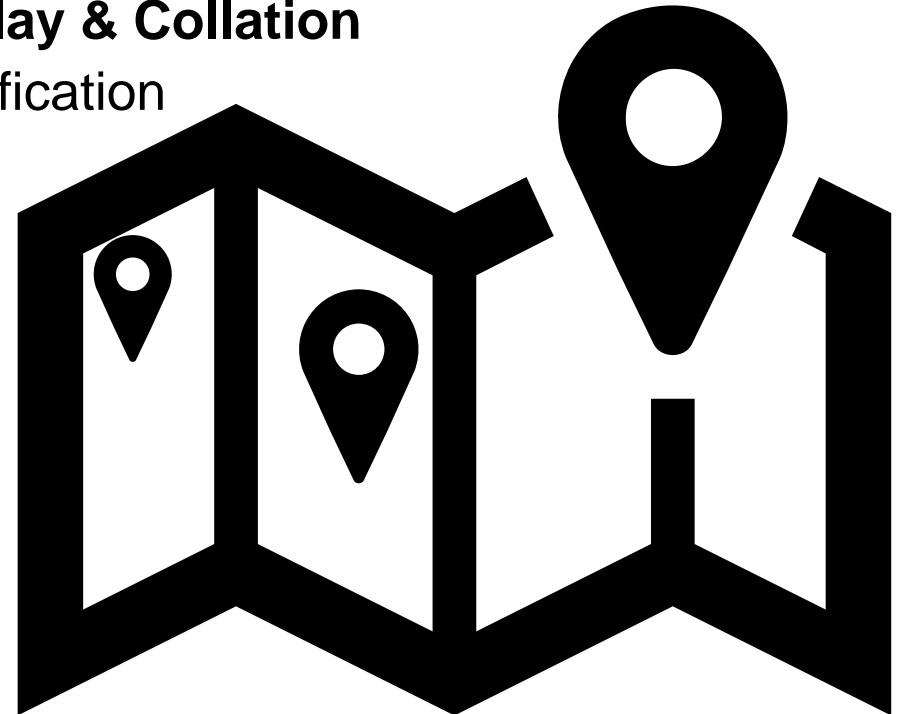


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STATUS QUO REPORT

- ❖ **Readiness Assessment for Johannesburg**
 - ❖ Resource Audit SAPS /JMPD /IIOC /CRUM
 - ❖ SAPS _ Station Information Profile
 - ❖ Hotspot Data
- ❖ **Collection of Stats / Overlay & Collation**
 - ❖ Regional hotspot identification
- ❖ **Project Surveys**





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THANK YOU